Arthur-Bertha Dolly Edouard Fay Gonzalo Hanna Isaias Josephine Kyle Laura Marco Nana Omar Omar Paulette Rene Sally Teddy Vicky Wilfred



# WELCOME COMMANDOS! 2020

# HURRICANE

# PREPAREDNESS

**TOWN HALL** 





- 23 Special Operations Weather Squadron
- 1 SOCES Emergency Management
- Legal
- Finance
- Public Affairs
- OPSEC
- Corvias
- AFPAAS
- EFAC



# HURRICANE SEASON 1 Jun – 30 Nov

Briefers: SrA Smith SrA Yocca

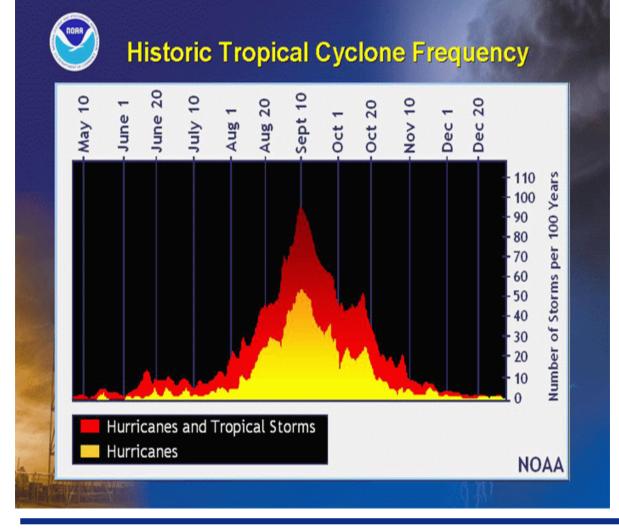




- Tropical Cyclone Frequency
- Hurricane Formation
- Hurricane Forecasting
- Forecast Challenges
- Weather Sources
- Helpful Links
- Hurricane Michael Damages/Questions



### **Tropical Cyclone Frequency**



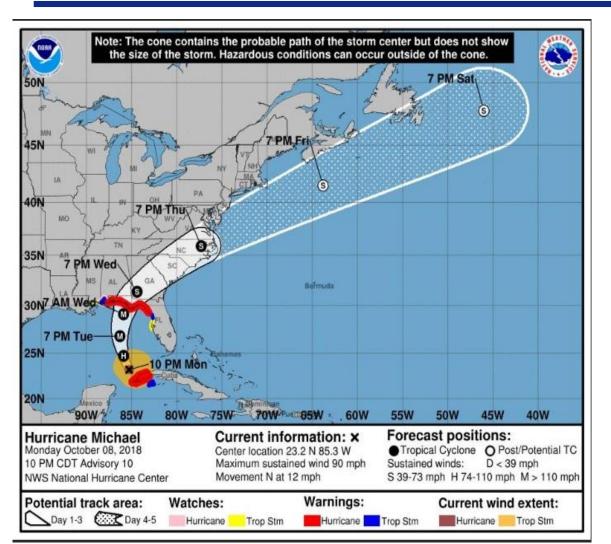
- Each year, an average of 10 tropical systems develop over the Atlantic Ocean, Caribbean, and Gulf of Mexico.
- Roughly 6 of those storms intensify to become hurricanes each year.
- Around 5 hurricanes (2 being major hurricanes) strike the United States coastline over a 3 year period.



#### **Hurricane Formation**

- Winds flow outward above the storm. allowing the air below to rise. #4 WHAT Humid air rising makes the clouds of the storm. #5 " DOES outside the hurricane steer it and let it grow. HURRICANE NEED? Winds coming together force air upward. Warm ocean water (more than 80°F) provides energy for the hurricane and causes more evaporation making humid air and clouds.
- Many hurricanes begin as a wave of thunderstorms moving westward across Africa.
- Storms are generally 300 miles wide but can be up to 1000 miles.
- A typical eye wall ranges from 20-30 miles across.

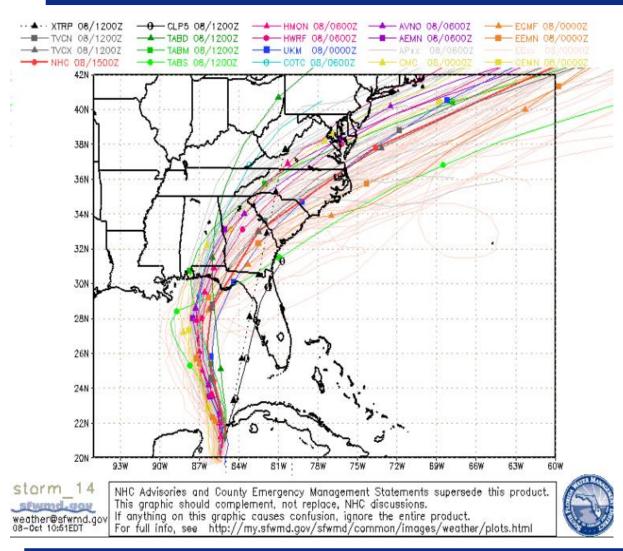




### **Hurricane Forecasting**

- <u>National Hurricane Center's</u> <u>forecast cone show's possible</u> <u>storm center path.</u>
- Rain bands can cause localized heavy rains/flooding as well as tornadic activity.
- <u>Right side</u> with respect to movement is generally the area of worst weather.





#### **Forecast Challenges**

### **Spaghetti Models**

- These visualize many different computer simulations for each of the various tropical forecast models.
- Forecasts will become more precise as the storm matures and nears landfall.

#### **Weather Sources**







- 1 SOW Commander has the most specific and up-to-date forecast for Hurlburt Field.
- Local Weather Stations show impacts to the surrounding areas.
- National Weather Stations show much broader scale forecasts but tend to focus on the areas that are anticipating the worst damage.
- Do not fear Jim Cantore!!!



### **Helpful Links**





### National Hurricane Center

National Hurricane Center

<u>https://www.nhc.noaa.gov/</u>

#### **Mikes Weather Page**

<u>https://www.spaghettimodels.com/</u>

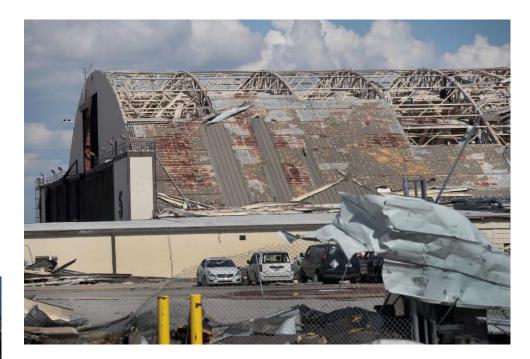




#### **Hurricane Michael Damage / Questions**







## **Questions?**



# **Emergency Management Hurricane Preparedness Briefing**



SSgt Raetz & A1C Schultz 1 SOCES/CEX





- Hurricane Categories
- Hurricane Conditions (HURCON)
- Storm Terminology
- Storm Surge Affecting HFLD
- Hazards Associated with Hurricanes
- Mandatory Evacuation History
- Individual Military Actions
- Family Actions
- Supply Kit
- Base Shelters and Resources



### **Hurricane Categories**

Category	Sustained Winds	Types of Damage Due to Hurricane Winds
1	64-82 kt (74-95 mph)	Very dangerous winds will produce some damage: Roof damage, large tree branches snapped, shallow rooted trees toppled, power outages
2	83-95 kt 96-110 mph)	<b>Extremely dangerous winds will cause extensive damage</b> : Roof and siding damage, toppled trees, large near-total power loss is expected for several days to weeks
3 (Major)	96-112 kt (111-129 mph)	<b>Devastating damage will occur</b> : Major damage to homes, trees, and electricity and water may be unavailable for several days to weeks after the storm passes
4 (Major)	113-136 kt (130-156 mph)	<b>Catastrophic damage will occur</b> : Severe damage to homes, power outages will last weeks to months, <i>most of the area will be uninhabitable for weeks or months</i>
5 (Major)	≥ 137kt (≥ 157mph)	<b>Catastrophic damage will occur</b> : High percentage of homes will be destroyed, power outages will last for weeks to possibly months, <i>most of the area will be uninhabitable for weeks or months</i> .



### **Hurricane Conditions (HURCON)**

#### HURCON 5 •96 Hours from onset of 50kt winds

- <u>HURCON 4</u>
   •72 Hours from onset of 50kt winds
- HURCON 3
   •48 Hours from onset of 50kt winds
- → <u>HURCON 2</u> →24 Hours from onset of 50kt winds
- HURCON 1 •12 Hours from onset of 50kt winds
- HURCON 1E
  - 50kt winds are occurring, hazards may be present

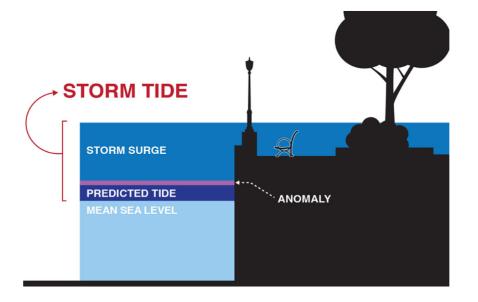


- HURCON 1R
  - Storm has passed but hazards may persist. Only emergency responders & damage assessment personnel are released for movement



Storm Surge: an abnormal rise of water generated by a storm, over and above the predicted astronomical tides

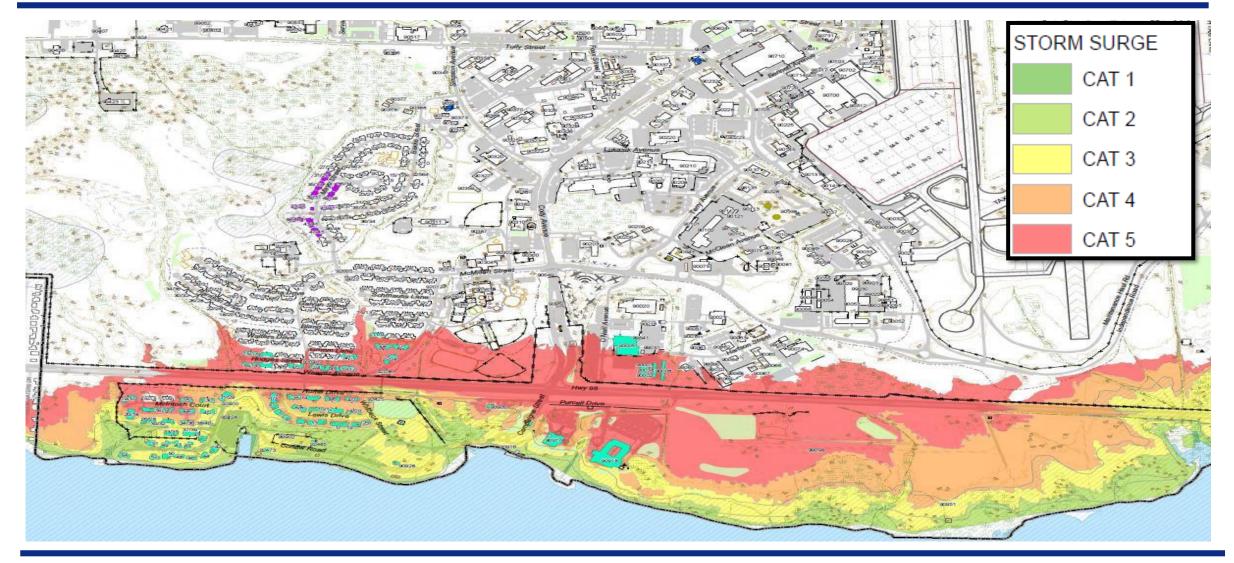
•Storm Tide: the water level rise due to the combination of storm surge and the astronomical tide. This rise in water level can cause extreme flooding in coastal areas particularly when storm surge coincides with normal high tide, resulting in storm tides reaching up to 20 feet or more in some cases







### **Storm Surge Affecting HFLD**





#### **Hazards Associated with Hurricanes**





### **Mandatory Evacuation History**

- Hurricane Michael(Tyndall) Landfall Oct 10, 2018
  - Oct 8 Aircraft evacuated
  - Oct 9 Mandatory evacuation for base personnel and family members
  - Base destroyed
  - Hurricane Dennis
    - Landfall July 10, 2005
    - July 8 Aircraft evacuated
    - July 9 Mandatory evacuation for base personnel and family members
    - July 12 All aircraft returned
    - July 12 Mandatory evacuation status terminated

- Hurricane Ivan
  - Landfall Sep 16, 2004
    - Sept 13 Aircraft evacuated
    - Sep 14 Mandatory evacuation for base personnel and family members
    - Sep 19 All aircraft returned
    - Sep 21 Mandatory evacuation status terminated
    - Sep 22 All personnel report for normal duty



### **Individual Military Actions**

#### Comply with mandatory evacuation orders

- Mandatory means mandatory
- Adhere to specified radius
- Notify unit of evacuation location

•Notify family members if you are appointed to the Hurricane Ride-out Team or Aircraft Evacuation Team

•Family members may be required to evacuate without you

•Do not return until recalled

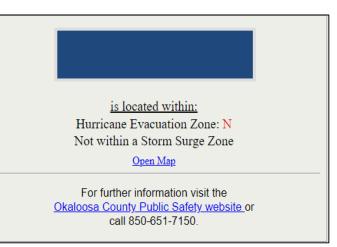


### **Family Actions**

#### PLAN AHEAD

- Create Family Care Plans see your First Sergeant for help with family care plans (mil to mil/single mil members)
- Have a 72 hour "go-bag" that is ready for evacuation, tailored to your family's needs
- Sign up for your county's alert notification system and 'Know your Zone'
  - Okaloosa: <u>http://www.co.okaloosa.fl.us/ps/emergency-management</u>
  - Santa Rosa: <u>https://www.santarosa.fl.gov/666/Emergency-Management</u>
  - Escambia: <u>https://myescambia.com/our-services/public-safety/beready</u>

- POV: Keep a full tank of gas in it if an evacuation seems likely
  - Gas stations may be closed during emergencies; unlikely to pump gas during power outages
  - Plan to take one car per family to reduce congestion and delays





### **Family Actions Cont.**

#### During Evacuation

- Plan for severe traffic congestion; leave early enough
- Know safe haven locations
- Know where you are going and how you are getting there, be alert for road hazards such as washed out roads or bridges and downed power lines
- DO NOT DRIVE INTO FLOODED AREAS
- Follow recommended evacuation routes, do no take short cuts; they may be blocked
- Do not leave your pets behind

#### After Evac

- Check with local officials where you're staying and back home before you travel; returning home before storm debris is cleared is dangerous
- Residents returning should expect and prepare for disruptions to daily activities
- Charge devices and consider getting back-up batteries in case power-outages continue
- Fill up your gas tank and consider downloading a fuel app to check for outages along your route (gas buddy, waze)



### **Supply Kit**

#### Build a disaster supply kit

- Plan for 3 to 7 days
  - Non-perishable food
  - Water (one gallon per person per day)
  - First-aid supplies and any prescription medication
  - Portable radio with spare batteries
  - Toiletries/hygiene items
  - Flashlight with spare batteries
  - Money (Cash)
  - Important documents

#### • ENSURE YOUR VEHICLE IS FUELED AND SERVICEABLE!!!





#### **Shelters and Resources**

#### Sheltering

- You can find shelter locations on the Okaloosa, Santa Rosa,
  - and Escambia websites
- Local radio stations
- Pet Friendly Hotels and Motels:
  - www.petswelcome.com

#### Accountability

 Ensure you report accountability in AFPAAS when you arrive at your safe haven location

- www.ready.gov
- www.beready.af.mil
- www.nhc.noaa.gov
- www.floridahurricane.net
- https://community.fema.gov



#### 🐮 FEMA

#### Mobile App



Install the FEMA App, available for Apple, Android, and Blackberry mobile devices.











For more information, contact the office of Emergency Management at 884-2560/4304





### Office of the Staff Judge Advocate 1<sup>st</sup> Special Operations Wing



### NATURAL DISASTER CLAIMS PROCESSING

People living in base housing can file with the Air Force Claims Service Center

https://claims.jag.af.mil/

File with renters, homeowners, or vehicle insurance first

May file for deductible- but no guarantee of reimbursement



### WHAT IS COVERED?

- Personal property including food spoilage, vehicle damage; standard depreciation is applied; payment limitations on certain items
- Claimants must first file with private insurer unless damage is less than deductible
- Claimant must itemize/breakdown food loss
- Partial payments may be authorized
- Request funding as required



**PRE-DISASTER PREPARATION TIPS** 

Power outages: Set refrigerators on highest setting

- Floods: Avoid parking or driving in low-lying areas and elevate items from floor in residence
- Shelters: open to off base personnel, but primarily for on-base; damages are not incident to service unless they were ordered there



## **Questions for JAG/Legal?**



Finance





- Evacuation Types
- Evacuation Order
- Evacuation Entitlements
- TDY Orders



### **EVACUATION TYPES**

- Wing Commander gives the order to evacuate
- Voluntary Evacuation
  - Release non-mission critical personnel
  - Liberal leave for civilians
  - No reimbursement
- Recommended Evacuation
  - Release non-mission critical personnel
  - Administrative leave for civilians (Non-Chargeable)
  - No reimbursement



### **EVACUATION ORDER**

- Mandatory Evacuation (can be limited)
  - Mission critical personnel in duty status during evacuation
  - Non-mission critical personnel administrative leave (DoD Civilian/NAF)
  - Some costs reimbursable (Mileage, lodging, and meals)
- Members are only entitled to the funds named in this briefing if a mandatory evacuation is ordered
- When evacuation order is given, the authorized Safe Haven Locations will be contained in Battlestaff directive



### **EVACUATION ENTITLEMENTS**

Member's duty status must be covered

- On Duty
- TDY
- PCS
- Leave

Members on leave (outside of the local area) will remain in leave status



- Entitlements are effective the date evacuation order given
  - Member/dependent not entitled to reimbursement for early departure
- Entitlements cease on the date evacuation is terminated
- All ordered to evacuate (military dependents/civilian family members) receive
  - Mileage (Per vehicle) \$.575/mile (a/o 1 Jan 20)
  - Lodging
  - Daily Meal Rate



#### Lodging

- Reimbursed based on rate at the safe haven location
  - If location is not listed in per diem tables, rate is \$96 (FY 20)
  - Actual Expense Allowance (AEA) is not authorized
- Maximum lodging is equal to combined max lodging of all travelers
- (Example) Evacuate to Atlanta . Hotel room \$240.00/night.
  - Member auth. \$157.00 max lodging
  - Spouse auth \$157.00 Max lodging
  - Combined auth. covers cost of hotel (You do not get to keep the difference).
- Hotel tax is a reimbursable expense not included in max lodging rate.



### Meal Rate

- Reimbursed based on rate at the safe haven location
   First and last day of travel, 75% of rate will be paid regardless of time of departure
  - If location is not listed in per diem tables, rate is \$50
- Dependents age 12 and over receive 100% of member's rate
  Dependents under 12 receive 50% of member's rate



- Use of Government Travel Card (GTC) is authorized
- Advances available for members who do not have a GTC:
  - Orders must state advance is authorized and letter from Commander or First Sergeant required
  - Date, time and place of issuance TBD by Battlestaff Directive



#### Expenses not reimbursed

- Lodging while staying w/ friends or relatives
- Pet related expenses (boarding, kennels, transport)
- Home preparation expenses
- Automobile expenses FUEL, repair, maint, oil, etc. (covered by mileage/incidentals)
- Actual Grocery expenses (covered by per diem)
- Non-official calls
- ATM Fees for personal credit/debit cards
- Local mileage



### Expenses reimbursed

- Lodging not to exceed rate for safe haven area
- Lodging taxes
- ATM Fees (GTC only)
- Official Phone calls (must be approved by approving official)



# **POST HURRICANE**

- "All Clear" is not official termination of evacuation
- Members must contact chain of command prior to moving from safe haven
- Installation Commander terminates evacuation
- Units contact their members with RNLT date and time
- Dates, times and locations for group-processing of travel vouchers will be set up and announced in Battlestaff Directive



# Questions for Finance?





# 1st Special Operations Wing Public Affairs 344 Tully St. Bldg 90340 850-884-5620 850-884-7196



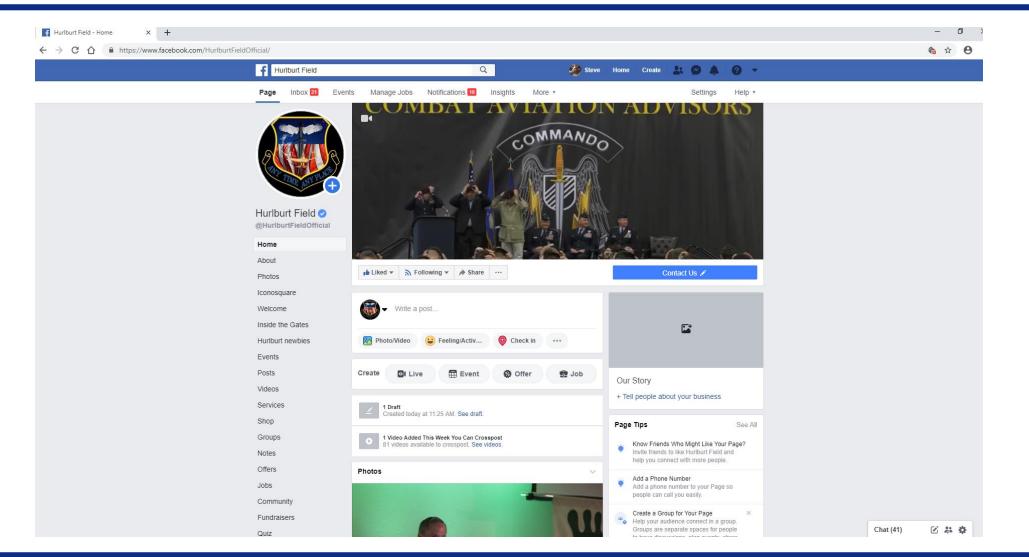


#### **Public Affairs will:**

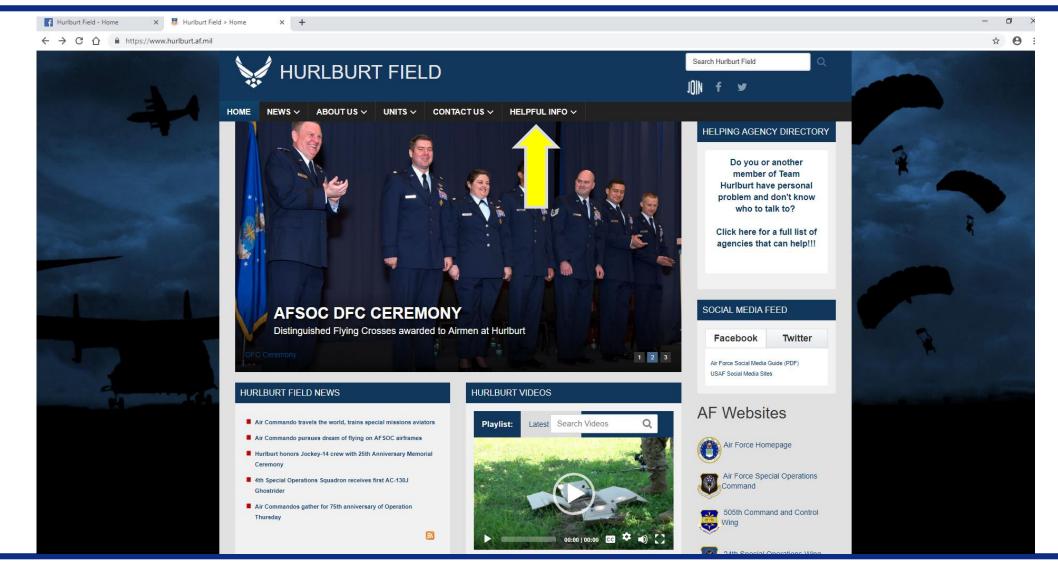
- Post the most up-to-date information regarding hurricane preparedness
- Update Hurlburt Field Facebook page with information in the event of a hurricane emergency
- Offer references for further information from outside organizations



## **Hurlburt Field Official**

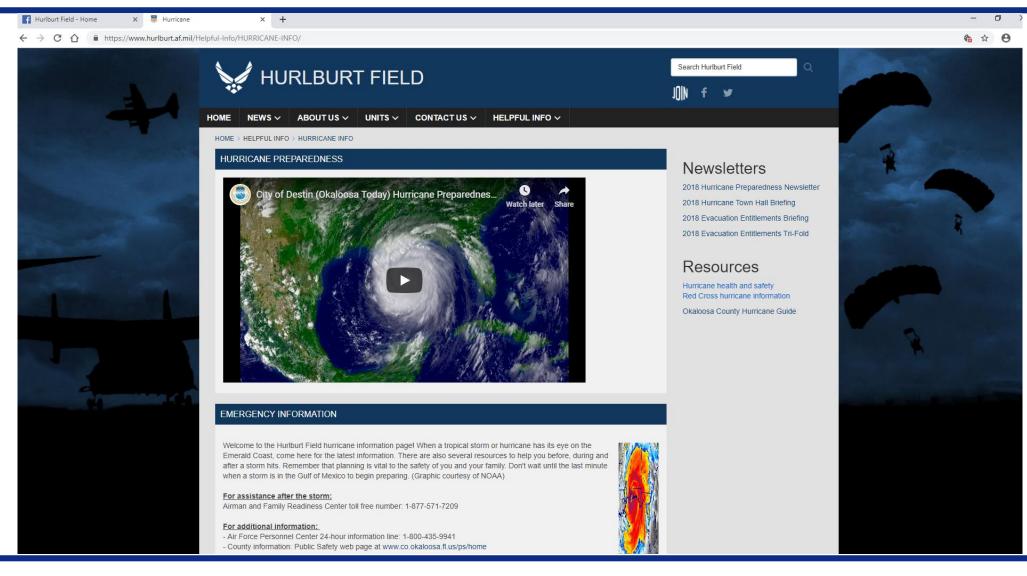








#### U.S. AIR FORCE



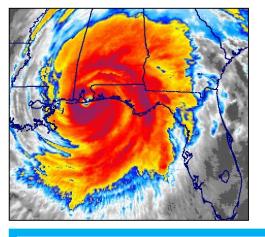


#### Up-to-date emergency weather information Airman & Family Readiness Center toll free number: 1-877-571-7209 Hurlburt Field information line: 850-884-6736 Air Force Personnel Center 24-hr information line: 1-800-435-9941

For additional information:

County information: Public Safety web pages at: <u>http://www.co.okaloosa.fl.us/eoc.asp</u>

- Stay tuned to local radio stations
- Snap a screenshot



- ✤ Federal, state & county info
- ✤ Pet information
- Weather resources
- Non-government agencies
- Hurricane conditions
- Æ Evacuation shelters
- Preparedness information
- Æ Emergency management newsletters

Visit www.hurlburt.af.mil



**Questions**?

Follow us on:







# **Operations Security (OPSEC)**





- What is OPSEC? Protection of critical unclassified information and indicators
- In the event of an evacuation, that includes information such as
  - Names:
    - **Operational:** Which squadrons or members are evacuating?
    - Personal: Who is traveling with you if you evacuate?
  - Dates:
    - **Operational:** When are the members and aircraft departing?
    - Personal: How long will you be away from your home?
  - Times:
    - **Operational:** How long will the members and aircraft be away from Hurlburt Field?
    - Personal: When do you plan to leave and return?
  - Locations:
    - **Operational:** *Where are the aircraft going?*
    - Personal: Where will you be staying in the event of an evacuation?
  - Other:
    - Operational: How many members and aircraft are leaving?
    - Personal: Location and amount of supplies stored in your home
- Be cognizant of potential negative impacts if in the wrong hands.





# How can you protect yourself?

- Watch what you and your family post on social media
  - 80% of information can be found online
  - Adversaries monitor open source & personal profiles for information
- Countermeasures
  - Adjust privacy settings
  - Limit friends to people you know personally
  - Use strong passwords
  - Do NOT post mission details



• Most importantly, share this information and educate spouses, children, significant others, etc!



## Why is OPSEC Important?

#### **Examples of Critical Information**

- Number of personnel and families leaving the area
- Location/status of assets
- Timing of assets moving back into the area

### **Why Protect Critical Information?**

- Pieces of information could reveal classified information
- Could lead to loss of life and/or assets
- Could have impact on mission success

#### **Protecting Critical Information = Protecting Life, Mission, & Assets**



# **OPSEC Summary**

### • **DO**:

- Brief Family Members
- Keep mission details to yourself NEED TO KNOW ONLY!



### • DO NOT:

- Discuss what assets or personnel are staying behind
- Transmit Personally Identifiable Information (PII) unencrypted
- Share images or details of aircraft or loved ones being evacuated





1 SOW OPSEC Team Capt Brian Tabares Director, Info Ops 884-6087



1 Lt Leslie Coote Deputy Director, Info Ops 884-5829

TSgt Richard Lawrence OPSEC Program Manager 884-4565

TSgt Luis Vasquez OPSEC Program Manager 884-4565

Air Commandos... QUIET PROFESSIONALS



# **Corvias Hurlburt Housing**



- Q: Who will notify the residents if Hurlburt has a mandatory evacuation?
- A: Residents will be notified through Hurlburt Leadership.
- **Q:** Do I need to purchase Renters Insurance?

A: Absolutely! Renters Insurance is an extremely valuable asset to have. Corvias has insurance coverage for the homes themselves but does not cover the content inside the home. We recommend calling different companies to compare rates. Please be advised that once an imminent threat has been issued for your area, insurance companies can no longer update or issue insurance policies. This goes for renters, auto and homeowners insurance.



**Q:** Where can I put my pets if I can't take them with me?

A: If you are unable to take your pet(s) with you during an evacuation, do not leave them at home, but rather find a safe place for them such as a boarding facility or vet clinic. Many hotels in the area will accept pets during special circumstances. We suggest calling around and making a list for future reference. Check out <u>www.petswelcome.com</u>.

- **Q: Will I still be paying BAH if my home becomes uninhabitable?**
- A: No. If your home becomes uninhabitable, we will not receive BAH.



## **Q&A – Residents Residing in Hurlburt Housing Continued**

**Q:** What are steps I need to take to protect my belongings?

A: All outside items should be secured so they do not fly around. We recommend all large items such as trampolines, picnic tables, etc. be turned over and secured and smaller items placed in outside storage or inside the home.

Q: My spouse is deployed and I cannot move any belongings myself. What do I do? A: If unable to properly secure outdoor items, you should work thorough the service members First Sergeant to make arrangements for assistance. While our maintenance team will make themselves available to help to the greatest extent possible, their availability will be limited as they prepare the neighborhood during an actual event.



# **Air Force Personnel Accountability and Assessment System** (AFPAAS)/ IPR



The U.S. Air Force Personnel Accountability and Assessment System (AFPAAS) standardizes a method for the Air Force to account, assess, manage, and monitor the recovery process for airmen and their families affected and/or scattered by a wide-spread catastrophic event.

The AFPAAS provides valuable information to all levels of the Air Force chain of command, allowing commanders to make strategic decisions which facilitate a return to stability.

- Natural or man-made disaster...
- Catastrophic in nature...
- Potential for wide spread injury or death to Airmen and families

#### INFOCON: 3

UNCLASSIFIED

air Force Personnel Accoun... 🛛

FPCON: Bravo

□ × 슈☆戀≝

\*\*\*\*\* Unclassified//For Official Use Only \*\*\*\*\*

D - € C

#### AFPAAS/Air Force Personnel Accountability and Assessment System



🙆 https://afpaas.af.mil/cas/login?service=https%3A%2F%2Fafpaas.af.mil%2F

#### ATTENTION: All Users

#### **PIV Requirement Notice:**

DoD is transitioning to one common authentication (logon) certificate on CACs called the Personal Identity Verification (PIV) Authentication. The PIV certificate is mandated as the new standard for NIPRNET network, web, and application login. On **February 1st, 2020**, AFPAAS will only accept the PIV certificate for authentication and will no longer accept E-mail or Identity certificates. To activate your PIV Certificate, go to Rapids Self Service (click here), login with your CAC, and click Activate PIV Certificate.



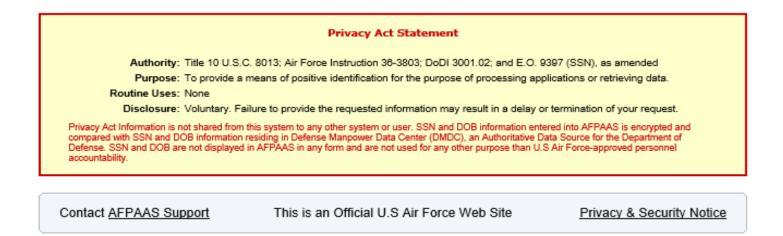
#### What is AFPAAS?

Air Force Personnel Accountability and Assessment System (AFPAAS) standardizes a method for the Air Force to account, assess, manage, and monitor the recovery and reconstitution process for personnel and their families affected and/or scattered by a wide-spread catastrophic event. AFPAAS provides valuable information to all levels of the Air Force chain of command, allowing commanders to make strategic decisions which facilitate a return to stability.

AFPAAS allows Air Force Personnel to do the following:

- 🛧 Report Accounting Status
- Update Contact/Location
- 🛧 Complete Needs Assessment
- ★ View Reference Information

	<ul> <li>Select Login Method</li> <li>Common Access Card (CAC)</li> <li>Username and Password I don't know my password and/or Username</li> </ul>
Air Force Personnel Accountability and Assessment System Technical Support:	Note:PIRR(Cat E) / IRR Reservists and contractors in the Continental U.S. can NOT login at this time.
Members/Family Members for assistance call AFPRC 1-800-435-9941 Total Force Service Center 1-800-525-0102	LOG IN



SSN and DOB are used by AFPAAS for user login and authentication only. They are sent to AFPAAS in encrypted format. SSN and DOB information already resides in AFPAAS and is not captured and stored from login. They are not displayed in AFPAAS in any form and is not used for any purpose other than U.S Air Force-approved personnel accountability. Users can change their password from DOB after login by going to the "My Info" page.



Contact AFPAAS Support

This is an Official U.S Air Force Web Site

Privacy & Security Notice

The E-mail will be the username that is listed in "My Info" under "User Account". Please note: If you have issues logging in with e-mail address and password, you will need to contact your COR (Unit UDM), or the AFPAAS helpdesk.

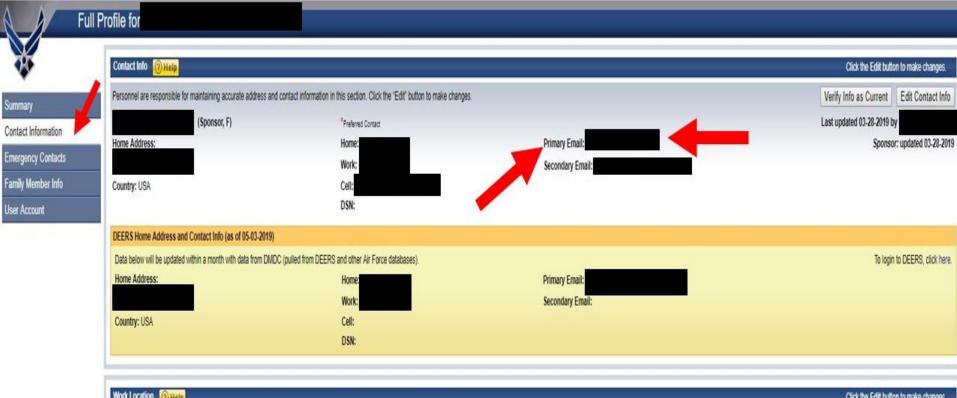
		The second se	
A ARDA	AS/Air Force Personnel Accou	Intability	Section 508/Accessibility Statement
	and Assessment System		Welcome,
Home My Info	Assessment Reference Help		
		E Contraction of the second se	
Active Event / Exercise / Announcements			Resources
		sessment System (AFPAAS) standardizes a method for the Air Force to account, assess, manage, and monitor the recovery process d by a wide-spread catastrophic event. The AFPAAS provides valuable information to all levels of the Air Force chain of command, hich facilitate a return to stability.	
	AFPAAS allows Air Force Personnel to do the fol	lowing:	Find an Operation
	Account for Personnel		Homefront Chapter
	🛨 Search for Personnel		
ALL SALLY	¥ View/Edit Contact Location Info		
with the All	🖈 Real Time & Over Time Reporting		
			Near you!
This	<b>b</b> plugin is not supported	AFPAAS in the News Air Force Report Berg 22, 2010 Taking care of Airmen and their families affected by natural disaster or crisis is the mission of the Air Force Personnel Accountability and Assessment System. Find out what it can do for you in time of need.	U.S. Department of State Operations Center Hotline for American Travelers: 1-388-407-4747 (or 202-501-4444 from overseas)         Hotline for American Travelers: 1-388-407-4747 (or 202-501-4444 from overseas)         Pandemic Influenza Watchboard The Official DoD Watchboard for PI         Hotline for American DD Watchboard for PI         Imformation on the Swine Flu (H1N1) virus outbreak         Mone-stop access to U.S. Government swine, avian and pandemic flu information.         Definition         Pandemic Flu: Aguide for Service Members & Families -This trifold explains some steps that are necessary to protect you and your family.         Useful Links         * Current Warnings and Watches         * National Doppler Radar         * National Hurricane Center         * National Hurricane Center         * Today's Weather Map
		Need Assistance? orce Service Center at 1-800-525-0102 ontact Personnel Readiness Cell at 1-800-435-9941	Release Notes
			Accountability:

A	Home Ny Info Assessment Reference Help	Section 508/Accessibility Statement Logout
*	Home <mark>My Info</mark> Assessment Reference Help	

Ful	Profile for
W.	Username & Password
Summary Contact Information Emergency Contacts	Username: Update Update Password: Change Password
Family Member Info User Account	User Types and Roles User Types AFFECTED LCM
	**The username that is listed is what will be used to log in with the Username and Password method. We strongly encourage the sponsor make the username the same as their primary contact e-mail address.**

**\*\*If unable to access the internet, contact your UCC or AFPC to be accounted for.\*\*** 





Work Location 🔞 Help		Click the Edit button to make changes.	
Personnel are responsible for maintaining accurate w	ork location information in this section. Click the 'Edit' button to make changes.	Verify Info as Current Edit Work Location	
Country: US	Building: 90213	Last updated 03-28-2019 by	
State: FL	Floor: 1		
Postal Code: 32544	Room:		
DEERS Work Location Info (as of 05-03-2019)			
Data below will be updated within a month with data	from DMDC (pulled from DEERS and other Air Force databases).	To login to DEERS, click here	
Country: US			
State: FL			
Dostal Code: 32544			

		and Unclassified//For Official Use Only and	
A A AEDA	🔨 🗨 / Air Force Personnel Acco	untability	Section 508/Accessibility Statement
ALPA	AS/Air Force Personnel Account and Assessment System	1	Welcome,
Hama Mu Infa	Assessment Reference Help		
Home My Into	Assessment Reference nep		
	<b>_</b>		
	•	Ē	
Active Event / Exercise / Announcements			Resources
Acute Event / Exercise / Announcements			
CONTRACTOR OF CONTRACTOR AND	The LLC Air Force Percential Accountability and Ac	sessment System (AFPAAS) standardizes a method for the Air Force to account, assess, manage, and monitor the recovery process	MIIITATIO OTTES MARK
	for airmen and their families affected and/or scatter	ed by a wide-spread catastrophic event. The AFPAAS provides valuable information to all levels of the Air Force chain of command,	Military OneSource
EAN MARKS	allowing commanders to make strategic decisions w		Find an
LACE NO.	AFPAAS allows Air Force Personnel to do the fo	llowing:	Operation Homefront
	Account for Personnel		Chapter
	🖈 Search for Personnel		
Ster Della	★ View/Edit Contact Location Info		
and the second sec	🖈 Real Time & Over Time Reporting		
			Near you!
			U.S. Department of State Operations Center Hotime for American Travelers: 1-888-407-4747 (or 202-501-4444 from overseas)
		AFPAAS in the News	
		Air Force Report Sept 02, 2010	Pandemic Influenza Watchboard
		Taking care of Airmen and their families affected by natural disaster or crisis is the mission of the Air Force Personnel Accountability and Assessment System. Find out what it can do for you in time of need.	The Official DoD Watchboard for Pl
			A design of the second s
			(H1N1) virus outbreak Information on the Swine Flu (H1N1) virus outbreak
			Avian and pandemic flu information One-stop access to U.S. Government swine, avian and pandemic flu information.
	- <b>3</b> -		One-stop access to U.S. Government swine, avian and pandemic flu information.
			Suine Elu Information
This	plugin is not supported		Swine Flu Information Pandemic Flu: A guide for Service Members & Families -This trifold explains some steps that are necessary to protect you and your family.
			Useful Links
			Current Warnings and Watches
			★ National Doppler Radar
			☆National Hurricane Center ☆Today's Weather Map
			•
			Release Notes
	Contact Total P	Need Assistance? Force Service Center at 1-800-525-0102	
	Contact Total P	0100 0011100 001101 at 1-000-020-0102	AFPAAS Release Notes for Version 4.38.0
	Commanders, CORs, IPRs, co	ontact Personnel Readiness Cell at 1-800-435-9941	
			_
			Accountability:



### **Needs Assessment Categories**

19 Needs	Categories	
<ul> <li>Medical</li> <li>Missing Family Locator</li> <li>Transportation (Onward Destination)</li> <li>Transportation (Local)</li> <li>Housing (Temporary)</li> <li>Housing (Permanent)</li> <li>Personal Property</li> <li>Financial Assistance</li> <li>Pay &amp; Benefits</li> <li>Civilian Human Resources</li> </ul>	<ul> <li>Family Employment</li> <li>Child Care</li> <li>Schools</li> <li>Legal Services</li> <li>Chaplain</li> <li>Counseling</li> <li>Mortuary Assistance</li> <li>Funeral Arrangements</li> <li>Casualty/Death Benefits</li> </ul>	NOTE: If the sponsor or spouse doesn't complete an AFPAAS Assessment AFPC/DPFFS is unable to see them!
5 Levels o	of Severity	
4 - Immediate needs 3 - Non-urgent needs	2 - Routine needs 1 - Need information only 0 - No needs/not affected	

1

Survey		cessities, please call 1-800-435-9941, 210-565-3304/DSN 665-2020
Introduction / FAQ Print Blank Survey	Step 1 of 3: Verify and Update your home information!	Step 1: Verify and Update Home Information
Thit Dialik Sulvey	This information is <u>essential</u> to contact you during this crisis.	Display Name: Last: First: Middle:
	What's the Process?	Country: USA
	Step 1: Verify and update your home information	Street 1: Street 2:
	Step 2: Complete the Assessment Survey Step 3: "Thank you!" page. If your Assessment Survey indicates that you need	City:
	assistance, a Case Manager will contact you. Please be patient. Note:After completing the survey, you may click the Home tab for other helpful	State: FL Florida V Zip:
	information.	Contact Info (At least two phone numbers or a phone number and an email is require
		Preferred Contact: Email#2
		Home Telephone: Work Telephone:
		Cell:
		Email 1:
		Email 2:
		Other Info
		TDY / TAD Orders:  Member / Employee Deployed:
		School-Age Children: 🖌
		Have Pets: 🗹
		Step 2 >>

#### Survey

Introduction / FAQ

#### Print Blank Survey

If you or your family needs IMMEDIATE help with basic necessities such as water, food, shelter, or medical care, please call 1-800-435-9941, 210-565-2020/DSN 665-2020

About This Survey

Please review each of the 19 categories in the survey and check whether you have disaster-related needs. In each area of need that you answer "Need Assistance" or "Not Sure", you will then be shown a more detailed checklist to identify your specific needs. It is important that you specify your needs honestly and as accurately as possible. Assistance will be provided as quickly as possible based on the severity and type of needs you identify.

- 1. Who is eligible for Air Force Family Disaster Assistance?
- 2. Why should I complete this survey?
- 3. What happens after I complete the survey?

Step 2 of 3: Needs Assessment Survey (Introduction)

- 4. How and when will I be contacted?
- 5. Who will have access to my information?

I have needs and I would like to fill out the survey.

I prefer to skip the survey.

Continue >>

#### Q1: Who is eligible for Air Force Family Disaster Assistance?

- Air Force Service Members (Active and Reserve)
- · Air Force Civilian Employees (both civil service and non-appropriated Funds (NAF))
- Eligible family members of service members and employees

At the Air Force's direction, the Air Force Family may also include other personnel such as other service members assigned to Air Force commands, tenants on Air Force installations, Air Force retirees and their families, and members of the individual ready reserve (IRR) and their families. In the case of deceased, injured or missing Air Force service members or civilians, the definition may also include certain extended family members (parents, parents-in-law, guardians, brothers, sisters, brothers-in-law, sisters-in-law).

Q2: Why should I complete this survey?

Introduction / FAQ

Survey

Print Blank Survey

This is a voluntary survey to identify the needs of the Air Force Family following a natural or man-made disaster. Your answers will help service providers to assess how best to address your disaster-related needs, activate resources to meet those needs, and set a course for recovering from the disaster as soon as possible.

#### top of page

#### Q3: What happens after I complete the survey?

If you identify disaster-related needs, a case manager from the Air Force Airman and Family Readiness Center will be assigned to contact you and assist with your needs - from immediate help to less urgent referrals and information. You are encouraged to provide an honest appraisal of your needs to enable service providers the best opportunity to provide assistance and offer referrals to other agencies such as the American Red Cross or FEMA.

#### 🔬 top of page

#### Q4: How and when will I be contacted?

Case managers or other Air Force support professionals will call or email you as soon as possible based on the severity of the needs you identify. It is important that you update your contact information whenever there is a change in circumstances; including phone numbers where you can be reached, email address, temporary address, etc.

### ☆ top of page

#### Q5: Who will have access to my information?

Information you provide will be available to a team of Air Force professionals and subject matter experts engaged in the disasterrelief effort (for example, Airman and Family Readiness Center case managers, Air Force chaplains, Air Force Legal Service providers, Air Force medical personnel, etc.).

Details of your individual survey responses will NOT be provided to your chain of command or anyone outside the team of disaster-relief service providers without your approval and will NOT be included in official personnel records. Commands will only receive general needs data in the aggregate (for example, 325 personnel need temporary housing) to ensure that resources and policies are in place to support Air Force Family needs.

	Survey
I	Introduction / FAQ

Print Blank Survey



### Step 2 of 3: Hurricane Michael Needs Assessment Survey

¥.	Step 2 of 3	Hurricane Mic	nael Needs Assessment Survey	^
Not Affected	Not Sure	Need Assistance	(Check all that apply. Please choose Not Affected if none apply!)	
0	0	0	MEDICAL (Do you or your family need medical help?)	
0	0	0	MISSING FAMILY LOCATOR (Do you need help finding missing family members?)	
0	0	0	TRANSPORTATION TO ONWARD DESTINATION (Do you or your family need help getting to Safe Haven or Permanent Duty Station (PDS)?)	
0	0	0	LOCAL TRANSPORTATION (Do you need transportation to meet personal/family needs?)	
0	0	0	TEMPORARY HOUSING (Do you need help with temporary housing?)	
0	0	0	PERMANENT HOUSING (Do you need help with permanent housing?)	
0	0	0	PERSONAL PROPERTY (Do you need help shipping and/or storing personal property?)	
0	0	0	FINANCIAL ASSISTANCE (Do you need help with personal finances?)	
0	0	0	PAY AND BENEFITS (Do you need help with your pay, benefits, evacuation allowances, or travel orders?)	
0	0	0	DoN CIVILIAN EMPLOYEES (Are you a Navy civilian in need of help with a work-related issue?)	
0	0	0	FAMILY EMPLOYMENT (Do you or your family need help finding a job?)	
0	0	0	CHILD CARE (Do you need help with childcare?)	
0	0	0	SCHOOL (Do you need information on schools?)	
0	0	0	LEGAL SERVICES (Do you need legal help?) more	
0	0	0	CHAPLAIN (Do you or your family need help from a chaplain?)	
0	0	0	COUNSELING (Do you or your family need to talk to a counselor?)	~

0	0	0	MORTUARY ASSISTANCE (Do need help with the loss of a family member due to the disaster?)				
0	0	0	FUNERAL ARRANGEMENTS (Do you need help with funeral arrangements or return of personal effects?)				
0	0	0	CASUALTY/DEATH BENEFITS ASSISTANCE (Do you need help with benefits related to the death of a family member?)				
Additional Comments							
			~				
Continue >>							
🔉 top of page							

Based off what you select for each question, will determine the category of each need. Each question will be ranked from 1-4. (4 is critical and 1 is least critical).

·••		
Not Affected	Not Sure	Need Assistance (Check all that apply. Please choose Not Affected if none apply!)
0	0	<ul> <li>MEDICAL (Do you or your family need medical help?)</li> <li>Meed immediate care from a doctor or hospital</li> <li>Need medical help or prescription drugs for a chronic illness less (for example, dialysis, diabetes, asthma)</li> <li>Need help making an appointment for routine needs less (for example, health check-up, allergy shots)</li> <li>Need information only less (for example, names of local doctors, TRICARE or health insurance information)</li> <li>Comments: (must check a box above first)</li> <li>For additional comments use the bottom of the form.</li> </ul>
0	0	<ul> <li>MISSING FAMILY LOCATOR (Do you need help finding missing family members?)</li> <li>Need urgent help finding immediate family member(s) less (for example, spouse, son, daughter)</li> <li>My family has been in contact with me, but I need help finding their location</li> <li>My family member(s) has/have been in contact with me, but I need help reaching their location</li> <li>Need information only</li> <li>Comments:(must check a box above first)</li> <li>For additional comments use the bottom of the form.</li> </ul>
0	0	<ul> <li>TRANSPORTATION TO ONWARD DESTINATION (Do you or your family need help getting to Safe Haven or Permanent Duty Station (PDS)?)</li> <li>Need evacuation transportation to safe haven, out of the disaster area</li> <li>Need transportation to safe haven or alternate duty location</li> <li>Need transportation to return to my duty station</li> <li>Need information only</li> <li>Comments:(must check a box above first)</li> <li>For additional comments use the bottom of the form.</li> </ul>

0	0	۲	LOCAL TRANSPORTATION (Do you need transportation to meet personal/family needs?)    Need urgent transportation to handle critical needs less (for example, to get to work or medical care)   Need transportation for normal activities less (e.g., grocery shopping, routine medical appointments)  Have temporary local transportation, but need to find long-term transportation Need information only less (for example, repair facilities; transportation schedules).  Comments:(must check a box above first)  For additional comments use the bottom of the form.
0	0	۲	TEMPORARY HOUSING (Do you need help with temporary housing?)         Need urgent help finding temporary housing less (for example, now living in an office, car, or tent)         Need help finding more adequate temporary housing less (for example, now living in a group shelter, with friends, etc.)         Have adequate short-term temporary housing, but need help finding long-term temporary housing until my home can be rebuilt or repaired         Need information only         Comments: (must check a box above first)         For additional comments use the bottom of the form.
0	۲	Ο	PERMANENT HOUSING (Do you need help with permanent housing?)  My home was destroyed; need help finding new permanent housing My home is uninhabitable due to major damage; need help to assess damage/safety or find new permanent housing My home was damaged but is habitable; need help arranging repairs Need information only more Comments:(must check a box above first) For additional comments use the bottom of the form.

0	0	۲	PERSONAL PROPERTY (Do you need help shipping and/or storing personal property?)  Need urgent help now with moving/storing property more Need help moving/storing property Need help with moving/storage claims Only need information on shipping or storing personal property Comments:(must check a box above first) For additional comments use the bottom of the form.
0	۲	0	FINANCIAL ASSISTANCE (Do you need help with personal finances?)  Need urgent financial aid/money to handle survival needs Need advice and counseling to meet short-term emergency financial needs Need advice and counseling about how to handle disaster expenses and bills in the long term Need information only more Comments:(must check a box above first) For additional comments use the bottom of the form.
0	0	۲	PAY AND BENEFITS (Do you need help with your pay, benefits, evacuation allowances, or travel orders?) <ul> <li>Need help because I have not received any pay</li> <li>Need a pay advance to meet emergency needs</li> <li>Need help getting the right pay, benefits, or allowances more</li> <li>Need information only more</li> </ul> Comments:(must check a box above first) For additional comments use the bottom of the form.
0	۲	0	DoN CIVILIAN EMPLOYEES (Are you a Navy civilian in need of help with a work-related issue?)  Need urgent Human Resources assistance more Need immediate Human Resources assistance more Need routine HR services. more Need information only more Comments:(must check a box above first) For additional comments use the bottom of the form.

0	0	۲	FAMILY EMPLOYMENT (Do you or your family need help finding a job?)
			<ul> <li>Need urgent help finding a new, permanent job</li> <li>Need help finding a temporary job</li> <li>Needs help determining job status after the disaster or evacuation</li> <li>Only need job information more</li> </ul>
			Comments:(must check a box above first) For additional comments use the bottom of the form.
0	۲	0	CHILD CARE (Do you need help with childcare?)  Need urgent help making new permanent child care arrangements Need immediate help finding temporary child care until my normal arrangements are restored Have adequate temporary child care, but need to find a permanent arrangement Need information only more Comments:(must check a box above first) For additional comments use the bottom of the form.
0	۲	0	SCHOOL (Do you need information on schools?)  Need urgent help finding a new school for my child Need help finding or registering for a school in a temporary location Need help getting my children into a school or choice more Only need information about schools more Comments:(must check a box above first) For additional comments use the bottom of the form.
0	0	۲	LEGAL SERVICES (Do you need legal help?) more  Need urgent help with legal matters and assistance is unavailable more Need immediate help with legal matters and available services are limited more Need assistance with non-urgent legal matters related to the disaster more Need legal help or information, or routine legal services not related to disaster more Comments:(must check a box above first) For additional comments use the bottom of the form.

0	۲	0	CHAPLAIN (Do you or your family need help from a chaplain?)
			<ul> <li>Need urgent help from a chaplain for a crisis</li> <li>Need help from a chaplain to handle grief or loss</li> <li>Need to speak with a chaplain</li> <li>Need access to chapel services or religious education</li> <li>Comments:(must check a box above first)</li> </ul>
			For additional comments use the bottom of the form.
0	0	۲	COUNSELING (Do you or your family need to talk to a counselor?)          Need urgent crisis counseling         Need counseling support for chronic issues more         Need routine counseling services more         Only need information or referral for counseling         Comments:(must check a box above first)         For additional comments use the bottom of the form.
0	۲	0	MORTUARY ASSISTANCE (Do need help with the loss of a family member due to the disaster?) <ul> <li>Need urgent and immediate assistance in the identification and return of family members remains</li> <li>Need help in the identification or return of family members remains</li> <li>Need help in the return of family members personal effects</li> <li>Need information only</li> </ul> Comments:(must check a box above first) For additional comments use the bottom of the form.
0	0	۲	FUNERAL ARRANGEMENTS (Do you need help with funeral arrangements or return of personal effects?)  Need urgent help making funeral arrangements Need some assistance completing all funeral arrangements Need help finalizing funeral arrangements Need information only Comments:(must check a box above first) For additional comments use the bottom of the form.

۲

0

0

CASUALTY/DEATH BENEFITS ASSISTANCE (Do you need help with benefits related to the death of a family member?)

□ Need urgent assistance in submitting for death benefits/claims less (e.g., to settle unpaid bills, no other household income).

□ Need guidance on submitting claims for death benefits less (e.g., which benefits apply and which forms needs to be completed)

Need follow-up assistance on the status of death benefits claims
 Need information only

Comments:(must check a box above first)

For additional comments use the bottom of the form.

### Additional Comments

Continue >>

Where is AFPAAS on the Internet?

### https://afpaas.af.mil/

#### What if I do not have access to the Internet?

If you are displaced from your home or office, or do not have access to a computer, you can contact someone with Internet access and ask them to use AFPAAS on your behalf. You can also access AFPAAS from any computer available to vou. Alternatively, you can request assistance from local authorities and relief agencies. If you don't have Internet access, call your command representative or one of the telephone numbers below:

Air Force Personnel Readiness Cell 1-800-435-9941 or 1 (210) 565-2020/DSN 665-2020





U.S. AIR PORCE



- 119,089 families were in the geographical area of impact for Hurricane Michael
- 5.2K personnel were impacted from Tyndall AFB
- 57 AD A&FRCs, 8 AFR Centers, and 9 ANG Centers provided AFPAAS Case Management
- There were 837 total AFPAAS cases for Hurricane Michael. Hurlburt Field worked 130 cases.
- The top AFPAAS needs from Hurricane Michael were:
  - Permanent Housing (uninhabitable)
  - Financial Assistance (Disaster Relief)
  - Personal Property (Filing Claims)



- Spouse knows sponsors Social Security Number (SSN) and Date of Birth (DOB)
- Spouse knows who the First Shirt and Commander and make sure they know how to get in contact with them.
- Sponsors need to educate their spouses with AFPAAS. Make sure contact information is accurate. If you complete a needs assessment, correct contact information allows the Case Managers to contact you. Include a personal email address to contact you. The majority of members had only their work email addresses.
- Sponsors need to make sure their spouse has the correct username and password to log in and test it.
- Members need to know that AFPAAS is a self-accounting and self-reporting tool. In order for assistance to be provided, members must completed assessment in AFPAAS.



# **Questions?**

## **Airman & Family Readiness Center**



U.S. AIR FORCE





## **Recovery After The Storm**

- Stay informed. Call Airman & Family Readiness Center for immediate help (850) 884-5441/5442
- Check the Hurlburt Field, 1 SOW CC, & A&FRC Facebook Pages
- If you have evacuated, return home only when authorities tell you that it is safe
- Be patient. Do not rush if traveling, expect delays
- Only enter your home once it has been deemed safe by local/base authorities
- Check for damage
- Begin an inventory on your home
- Let squadron and family members know you are safe



- <u>Emergency Family Assistance Center</u> When a disaster occurs the Installation Commander will activate an EFAC to serve as the focal point for victim and family assistance services. IAW DoDI 1342.22 and AFI 34-1101, the EFAC serves as the staging area where families can obtain disaster relief, contingency information, and services.
- The A&FRC will be the focal point for the EFAC
  - Our primary mission is to integrate services that will address the practical and emotional needs of families affected by the disaster.
  - Refer emergency relief supplies and donations (food, clothing, comfort" items, etc.).
  - EFACs will be staffed, in addition to A&FRC personnel, with representatives from *Mental Health, Chapel, Legal, Finance, Public Affairs, Youth Center, and American Red Cross (ARC).*



# **Questions?**

