



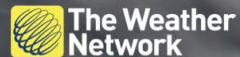
# ***2025 HURRICANE PREPAREDNESS TOWN HALL***

## 2025 HURRICANE SEASON ATLANTIC STORM NAMES

ANDREA  
BARRY  
CHANTAL  
DEXTER  
ERIN  
FERNAND  
GABRIELLE

HUMBERTO  
IMELDA  
JERRY  
KAREN  
LORENZO  
MELISSA  
NESTOR

OLGA  
PABLO  
REBEKAH  
SEBASTIEN  
TANYA  
VAN  
WENDY



# ***WELCOME COMMANDOS!***

*Any Time...Any Place*



# Overview

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- **Hurricane Overview** (1 SOSS Weather)
- **Hurricane Preparedness** (1 SOCES Emergency Management)
- **Evacuation Types, Orders, and Entitlements** (Finance)
- **How to Stay Informed** (Public Affairs)
- **Claims and Preparation Tips** (Legal)
- **Exchange Operations** (AAFES)
- **Hurlburt Field Housing Q&A** (Mayroad)
- **AFPAAS** (1 SOFSS Installation Personnel Readiness)
- **Tricare** (Medical)
- **Emergency Family Assistance Center** (Military & Family Readiness Center)



# HURRICANE SEASON

1 Jun – 30 Nov



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# Overview

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- **Tropical Cyclone Frequency**
- **Hurricane Formation**
- **Hurricane Forecasting**
- **Forecast Challenges**
- **Weather Sources**
- **Helpful Links**

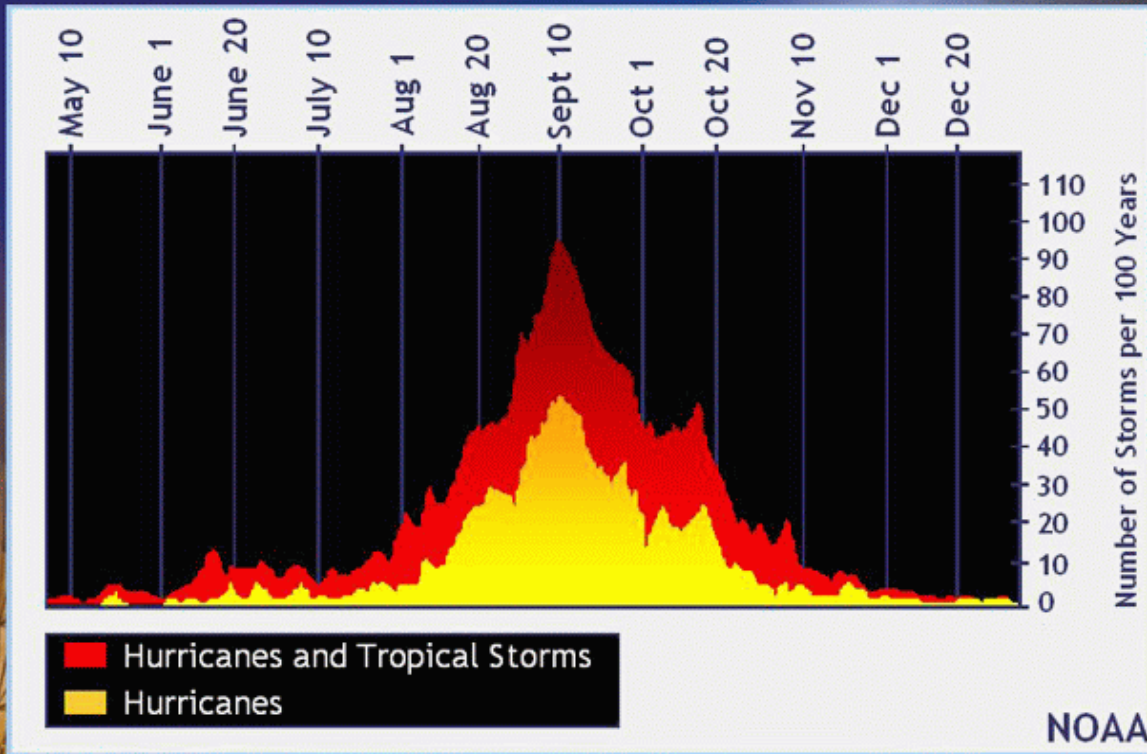




# Tropical Cyclone Frequency



## Historic Tropical Cyclone Frequency

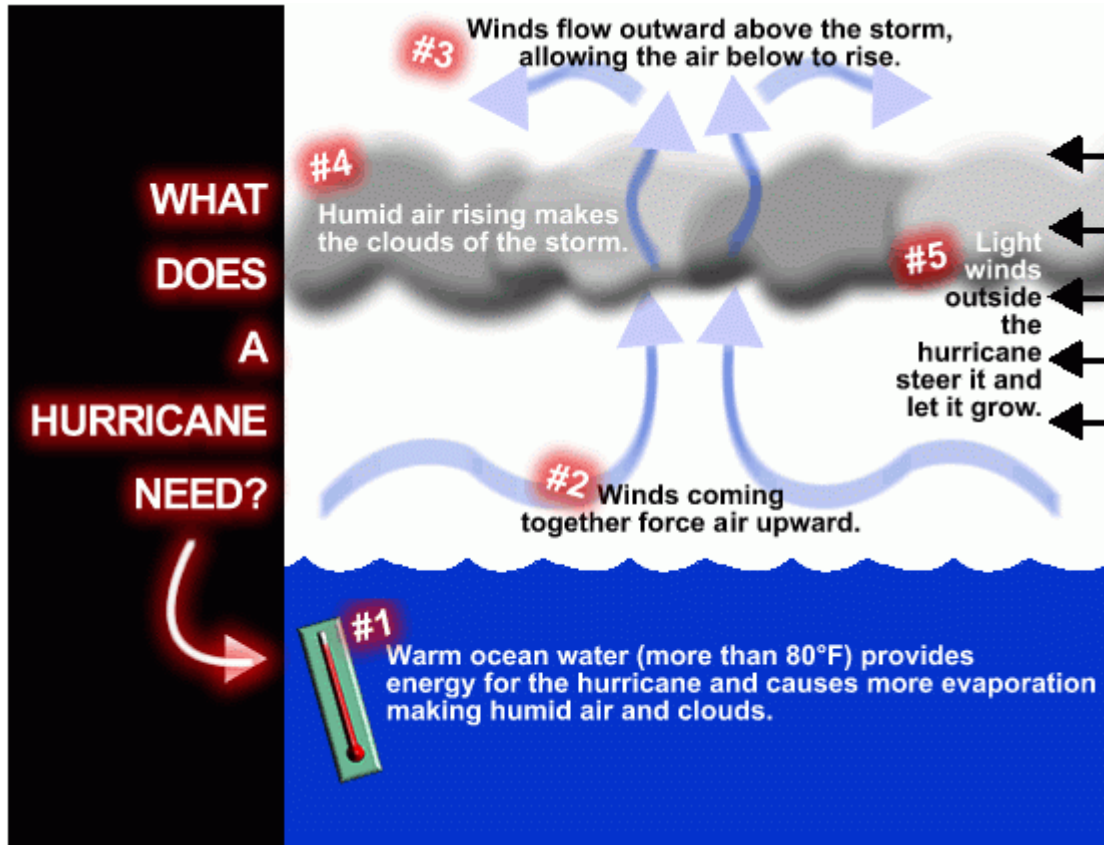


- *Each year, an average of 14 named storms develop over the Atlantic Ocean, Caribbean, and Gulf of America. Of those 14, seven become hurricanes, and of those seven, three intensify to major hurricanes.*
- *On average 5 hurricanes (2 being major hurricanes) strike the United States coastline over a 3-year period.*



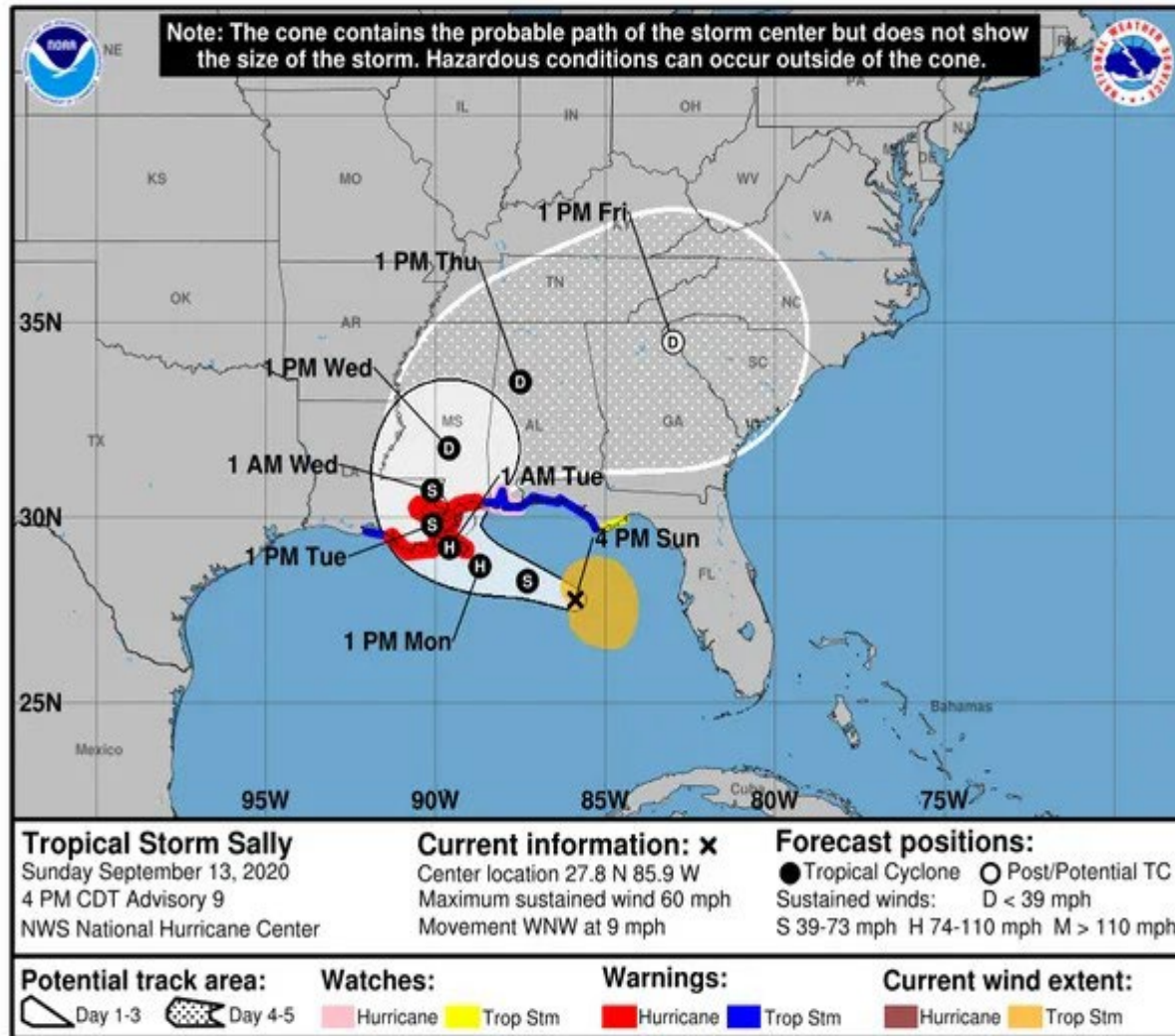
# Hurricane Formation

- *Many hurricanes begin as a wave of thunderstorms moving westward across Africa.*
- *Storms are generally 300 miles wide*
- *A typical eye wall ranges from 20-40 miles across.*





# Hurricane Forecasting



**National Hurricane Center's forecast cone shows possible storm center path.**

**Rain bands can cause localized heavy rains/flooding as well as tornadic activity.**

**Right side with respect to movement is generally the area of worst weather (storm surge, winds, and tornadoes)**

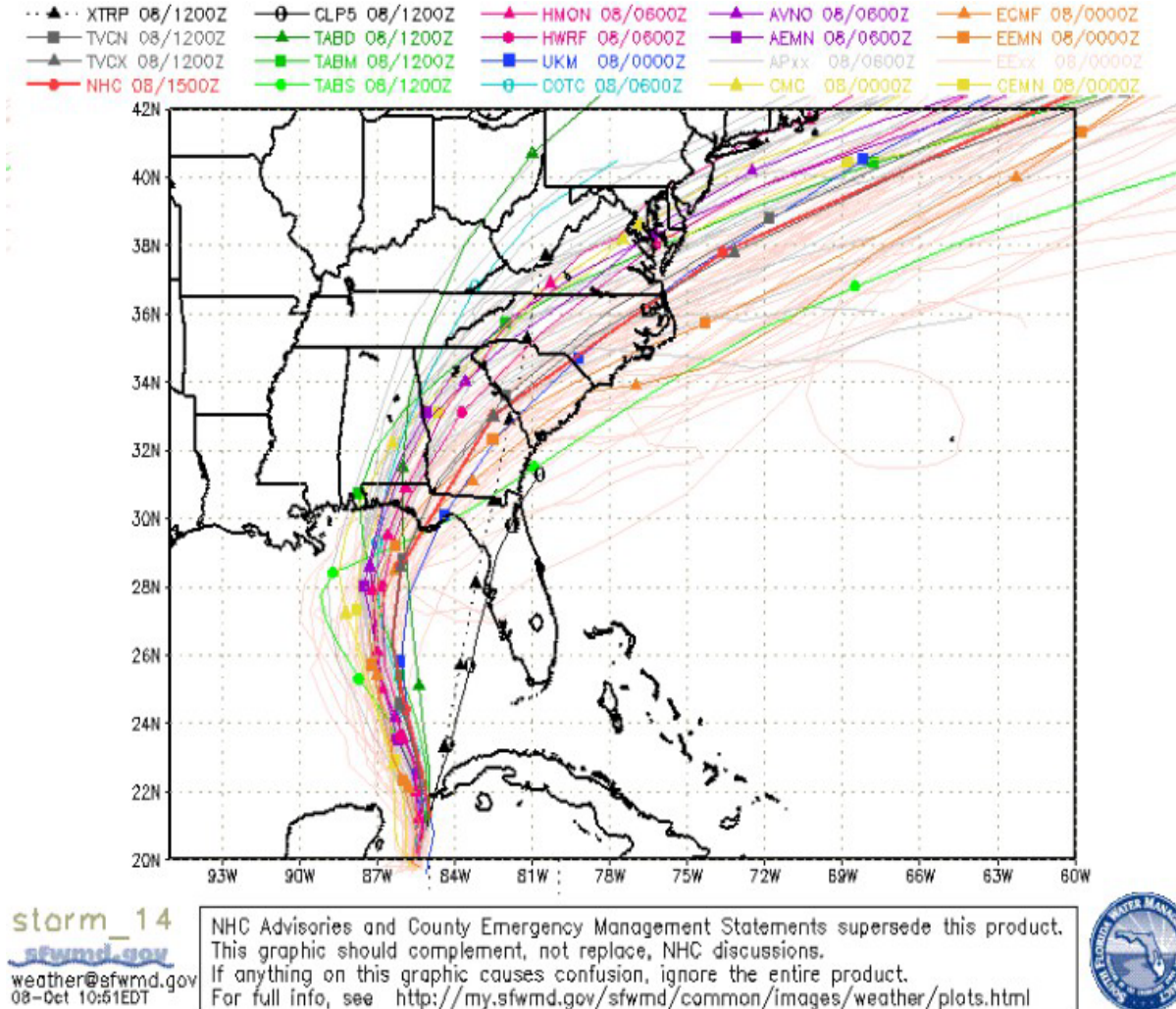




# Forecast Challenges

## Spaghetti Models

- *These visualize many different computer simulations for each of the various tropical forecast models.*
- *Forecasts will become more precise as the storm matures and nears landfall.*





# Weather Sources

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- 1 SOSS/OSW will communicate timing and effects for resource protection and Operations at Hurlburt Field.
- Local Weather Stations show impacts to the surrounding areas.
- National Weather Stations show much broader scale forecasts but tend to focus on the areas that are anticipating the worst damage.



# *Helpful Links*

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- *National Hurricane Center*  
<https://www.nhc.noaa.gov/>





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# **Emergency Management Hurricane Preparedness Briefing**



**1 SOCES/CEX**

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*Any Time...Any Place*



# Overview

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- **Hurricane Categories**
- **Hurricane Conditions (HURCON)**
- **Storm Terminology**
- **Storm Surge Affecting HFLD**
- **Hazards Associated with Hurricanes**
- **Individual Military Actions**
- **Family Actions**
- **Supply Kit**
- **Base Shelters and Resources**



# Hurricane Categories

Category	Sustained Winds	Types of Damage Due to Hurricane Winds
1	64-82 kt (74-95 mph)	<b>Very dangerous winds will produce some damage:</b> Roof damage, large tree branches snapped, shallow rooted trees toppled, power outages
2	83-95 kt 96-110 mph)	<b>Extremely dangerous winds will cause extensive damage:</b> Roof and siding damage, toppled trees, large near-total power loss is expected for several days to weeks
3 (Major)	96-112 kt (111-129 mph)	<b>Devastating damage will occur:</b> Major damage to homes, trees, and electricity and water may be unavailable for several days to weeks after the storm passes
4 (Major)	113-136 kt (130-156 mph)	<b>Catastrophic damage will occur:</b> Severe damage to homes, power outages will last weeks to months, <i>most of the area will be uninhabitable for weeks or months</i>
5 (Major)	≥ 137kt (≥ 157mph)	<b>Catastrophic damage will occur:</b> High percentage of homes will be destroyed, power outages will last for weeks to possibly months, <i>most of the area will be uninhabitable for weeks or months.</i>

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# Hurricane Conditions (HURCON)

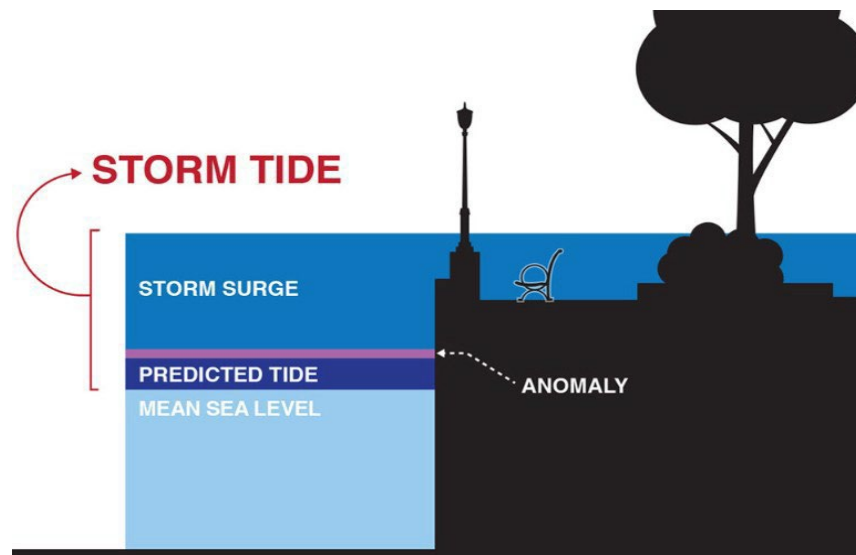
- HURCON 5  
96 Hours from onset of 50kt winds
- HURCON 4  
72 Hours from onset of 50kt winds
- HURCON 3  
48 Hours from onset of 50kt winds
- HURCON 2  
24 Hours from onset of 50kt winds
- HURCON 1  
12 Hours from onset of 50kt winds
- HURCON 1C  
35 to 49kt winds are occurring
- HURCON 1E  
50kt winds are occurring, hazards may be present
- HURCON 1R  
Storm has passed but hazards may persist. Only emergency responders & damage assessment personnel are released for movement





# Storm Terminology

- **Storm Surge:** an abnormal rise of water generated by a storm, over and above the predicted astronomical tides
- **Storm Tide:** the water level rise due to the combination of storm surge and the astronomical tide. This rise in water level can cause extreme flooding in coastal areas particularly when storm surge coincides with normal high tide, resulting in storm tides reaching up to 20 feet or more in some cases





# Hazards Associated with Hurricanes



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# Individual Military Actions

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- Comply with mandatory evacuation orders
  - *Mandatory means mandatory*
  - Adhere to specified radius
  - Notify unit of evacuation location
- Notify family members if you are appointed to support base efforts during the hurricane
  - Family members may be required to evacuate without you
- Do not return until recalled
  
- **EVACUATIONS MAY LAST WEEKS TO MONTHS, DEPENDING ON THE EXTENT OF DAMAGE TO THE SURROUNDING AREA**




# Family Actions

## ■ PLAN AHEAD

- Create Family Care Plans – see your First Sergeant for help with family care plans (**mil to mil/single mil members**)
- Have a 72 hour “go-bag” that is ready for evacuation, tailored to your family’s needs
- Sign up for your county’s alert notification system and ‘Know your Zone’

- Okaloosa: <https://myokaloosa.com/emergency-management>
- Santa Rosa: <https://www.santarosa.fl.gov/666/Emergency-Management>
- Escambia: <https://myescambia.com/our-services/public-safety/beready>



is located within:  
Hurricane Evacuation Zone: **N**  
Not within a Storm Surge Zone  
[Open Map](#)

---

For further information visit the  
[Okaloosa County Public Safety website](#) or  
call 850-651-7150.

- POV: Keep a full tank of gas in it if an evacuation seems likely
  - Gas stations may be closed during emergencies; unlikely to pump gas during power outages
  - Plan to take one car per family to reduce congestion and delays



# Family Actions Cont.

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## During Evacuation

- Plan for severe traffic congestion; leave early enough
- Know safe haven locations
- Know where you are going and how you are getting there, be alert for road hazards
  - Flooding
  - Road closures
  - Debris
- DO NOT DRIVE INTO FLOODED AREAS
- Follow recommended evacuation routes, do not take short cuts; they may be blocked


## After Evacuation

- Check before you travel; *returning home before storm debris is cleared is dangerous*
  - Residents returning should expect and prepare for disruptions to daily activities
  - Consider battery banks for mobile devices in advance of extended power-outages
  - Monitor Fuel before and during transit; check for outages along your route (gas buddy, waze can help)
  - **Do not leave your pets behind**
-



# Supply Kit

- **Build a disaster supply kit**

- Plan for 3 to 7 days
    - Non-perishable food
    - Water (one gallon per person per day minimum)
    - First-aid supplies and any prescription medication
    - Portable radio with spare batteries
    - Toiletries/hygiene items
    - Flashlight with spare batteries
    - Money (Cash)
    - Important documents
    - If you have children or pets make sure to have all necessary items for them as well (bottles, diapers/wipes, etc.)
- 

▪ **ENSURE YOUR VEHICLE IS FUELED AND SERVICEABLE!!!**







# Shelters and Resources

## ■ Sheltering

- You can find shelter locations on the Okaloosa, Santa Rosa, and Escambia websites
- Local radio stations
- Pet-friendly hotels and motels:  
[www.petswelcome.com](http://www.petswelcome.com)

- [www.ready.gov](http://www.ready.gov)
- [www.beready.af.mil](http://www.beready.af.mil)
- [www.nhc.noaa.gov](http://www.nhc.noaa.gov)
- [www.floridahurricane.net](http://www.floridahurricane.net)





# Local Resources

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**Santa Rosa County**



**Escambia County**



**Okaloosa County**

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# Questions?



For more information, contact the office of Emergency Management at 884-8762/7951 or by email at [1SOCES.CEX.DL@US.AF.MIL](mailto:1SOCES.CEX.DL@US.AF.MIL)



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# **1 SOCPTS Finance**

## **Evacuation and Entitlements Brief for Hurricane Preparedness**



**1 SOCPTS/FMF**





# Overview

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- **Voluntary Evacuations**
- **Mandatory Evacuations**
- **Mandatory Evacuation Entitlements**
- **Post Evacuation**



# ***Evacuation Types***

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- **Any order to evacuate will come from the 1 SOW / CC**
  
- **Voluntary Evacuation**
  - Non-Mission Critical Personnel are released
  - Liberal Leave Authorized for civilians
  - No reimbursement authorized
  
- **Recommended Evacuation**
  - Non-Mission Critical Personnel are released
  - Administrative leave for civilians (Non-Chargeable)
  - No reimbursement authorized



# ***Mandatory Evacuations***

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- **Military and Civilian personnel are ONLY entitled to entitlements in this briefing IF a Mandatory Evacuation is ordered by the 1 SOW CC.**
- Military Personnel will remain in the same duty status during an Evacuation as they were beforehand (On Duty, TDY, PCS, Leave)
  - Personnel on leave outside the local area will remain in leave status
- Non-Mission Critical personnel will be placed on administrative leave (DOD Civilian/NAF)
- Military and Civilian personnel's dependents are authorized to evacuate
- When evacuation order is given, the authorized range of where a safe haven can be established will be in CAT Directives.



# ***Evacuation Entitlements***

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- Entitlements can begin the date evacuation orders are given.
- No early evacuations are reimbursable for members or dependents
- All Entitlements end the date evacuation orders are terminated
  - Also terminated if a member PCSs
    - Extensions for entitlements must be authorized by the **Per Diem, Travel and Transportation Allowance Committee (PDTATAC)**
- **Use of Government Travel Card (GTC) is Authorized**
- **Advances are available only for members without a GTC**
  - Orders must state advances are authorized and be accompanied with an authorization letter from the Commander or First Sergeant
  - Date time and place of advance issuance TBD by CAT Directive





# ***Evacuation Entitlements (Continued)***

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## ■ **Mileage**

- **Payable at a rate of \$.70 per mile per vehicle as of 1 Jan 2025.**
- Multiple POVs are authorized, 1 per licensed driver in the family.

## ■ **Meals and Incidental Expenses (M&IE)**

- Reimbursed based on rate at the safe haven location
- **75% of rate will be paid on first and last date of travel** regardless of departure time.
- If location is not listed in per diem tables, **standard rate will be \$68 for FY25**
- Dependents age 12 and over receive 100% of member's rate
- Dependents under 12 receive 50% of member's rate



# ***Evacuation Entitlements (Continued)***

---

## ■ **Lodging**

- Reimbursement is based on rate at the safe haven location
- If expense is not listed in per diem tables, **Standard Rate is \$110 for FY25**
- Actual Expense Allowance (AEA) is not authorized
- Maximum lodging is equal to combined max lodging of all travelers
- Hotel tax is a reimbursable expense in addition to max lodging rate.

## ■ **Example**

- Member and spouse evacuate to Atlanta, GA. Hotel room is \$240 per night.
  - Member gets 100% of entitlement (\$166), plus dependent over 12 gets 100%
  - Max reimbursement is \$332, which covers the \$240 per night charge. You do not get to keep any difference in your reimbursement.



# ***Evacuation Entitlements (Continued)***

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## **Expenses Reimbursed**

- Lodging not to exceed rate for safe haven area
- Lodging taxes
- ATM Fees (GTC only)
- Official Phone Calls (must be approved by approving official)

## **Expenses NOT Reimbursed**

- Lodging while staying with friends or relatives
- Pet related expenses (boarding, kennels, transport)
- Home preparation expenses
- Automobile expenses (fuel, repair, maintenance, etc) (covered by M&IE)
- Grocery expenses (Covered by per diem)
- Non-Official Calls
- ATM fees for personal use
- Local Mileage



# ***Post Evacuation***

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- **“ALL CLEAR” is not official termination of evacuation**
- Members must contact chain of command prior to leaving safe haven
  
- **The 1 SOW CC will terminate evacuation**
- Units need to contact their members with RNLT date and time
- Dates, times, and locations for group processing of travel vouchers will be set up and announced in CAT Directive
  
- All Unaccompanied airmen will file their vouchers in DTS
  
- All Civilians and members with dependents will file their vouchers on paper with finance.





## *Helpful Links*

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- Defense Travel Management Office (DTMO) will have the list of per diem and mileage rates. This should be your first stop in calculating your entitlements:
- <https://www.travel.dod.mil/Travel-Transportation-Rates/Per-Diem/>



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# 1st Special Operations Wing Public Affairs

**850-884-7196**

**850-884-7906**

**1 SOW/PA**



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# *Our Role*

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## ■ Public Affairs will:

- Post the most current information regarding hurricane preparedness on the Hurlburt Field Facebook page.
- In the event of a hurricane, post updates to the Hurlburt Field Facebook page.
- Maintain the Hurlburt Field website with current hurricane information.
- Offer references for further information from outside organizations.



# *Hurlburt Field Facebook Page*



**Hurlburt Field** ✓  
64K followers • 167 following

[Posts](#) [About](#) [Reels](#) [Photos](#) [Videos](#) [...](#)

**Intro**

**Page** • Military Base

315 Independence Rd

1sow.wpa1@us.af.mil

**Hurlburt Field** ✓  
23h · 🌐

Team Hurlburt!

It would appear Mother Nature had a different plan for the the Hurlburt Field Memorial Air Park grand opening ceremony 🌧️ Due to inclement weather, we plan to have the ceremony on April 22, 2024.

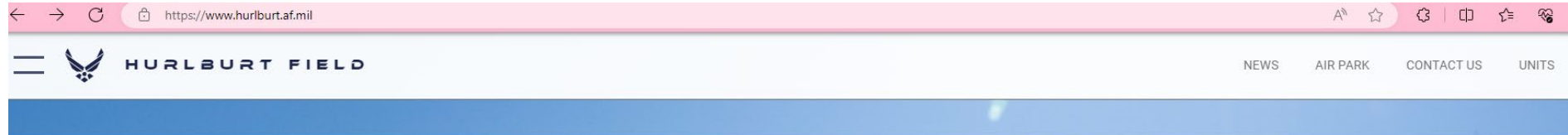
Don't fret, our Air Park will still be open to the community starting

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# Hurlburt Field Website

## [www.hurlburt.af.mil](https://www.hurlburt.af.mil)



### LATEST NEWS



Navigating life's balancing act



Plumbers applying pressure



AFSOC honors JOCKEY-14 crew at 30th Anniversary Remembrance Ceremony



HVAC system upgrade: Out with the old, in with the new



Tropical Dagger 2024

### AIR FORCE NEWS



President Biden commemorates 9/11 anniversary with service members in Alaska



Austin, Milley remember those lost on 9/11



DOD leaders recall Americans' resilience after 9/11



AF Week in Photos



Yesterday's Air Force: 9/11 response

### HELPFUL LINKS

[Chapel](#)

[Comptroller Service Portal](#)

[FY 23 Economic Impact Statement](#)

[Environmental](#)

[FOIA](#)

[FSS Helpful Info](#)

[Health Services](#)

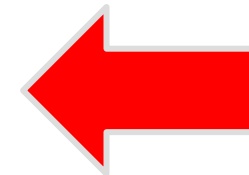
[Housing](#)

[Hurricane Info](#)

[In Processing](#)

[Newcomers Info](#)

[Nursing Rooms](#)



### HELPING AGENCIES DIRECTORIES

### HURRICANE INFORMATION

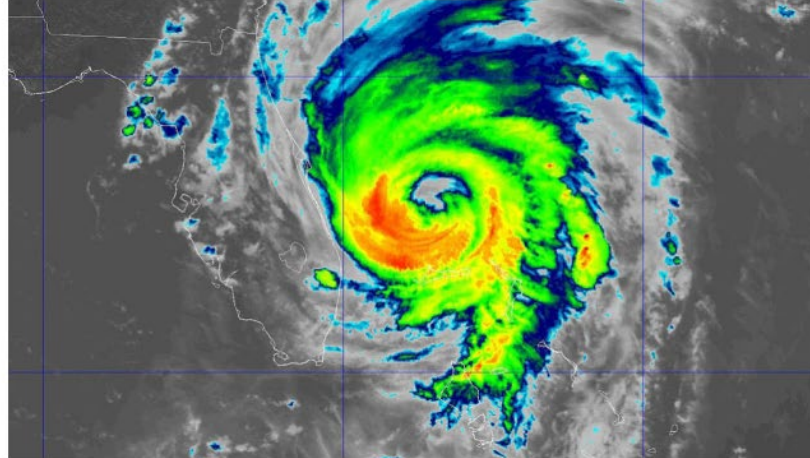
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# Hurlburt Field Website cont.

## HURRICANE PREPAREDNESS



## EMERGENCY INFORMATION

Welcome to the Hurlburt Field hurricane information page! When a tropical storm or hurricane has its eye on the Emerald Coast, come here for the latest information. There are also several resources to help you before, during and after a storm hits. Remember that planning is vital to the safety of you and your family. Don't wait until the last minute when a storm is in the Gulf of Mexico to begin preparing. (Graphic courtesy of NOAA)

### For assistance after the storm:

Airman and Family Readiness Center toll free number: 1-877-571-7209

### For additional information:

- Air Force Personnel Center 24-hour information line: 1-800-435-9941
- County information: Public Safety web page at [www.co.okaloosa.fl.us/ps/home](http://www.co.okaloosa.fl.us/ps/home)

## EVACUATION INFORMATION

## Newsletters

[2023 Hurricane Town Hall Briefing](#)

[2023 Hurricane Town Hall Video](#)

[2023 Q2 Newsletter](#)

[2022 Hurricane Preparedness Brochure](#)

[2023 Evacuation Entitlements Guide](#)

## Resources

[Hurricane health and safety](#)

[Red Cross hurricane information](#)

[Okaloosa County Hurricane Guide](#)

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# *Helpful information*

## **Up-to-date emergency weather information**

Military & Family Readiness Center toll free number:

**1-877-571-7209**

Hurlburt Field information line:

**850-884-6736**

Air Force Personnel Center 24-hr information line:

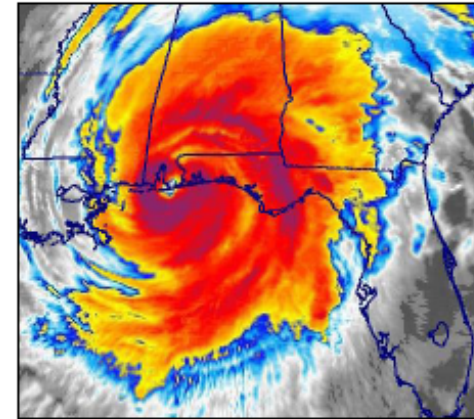
**1-800-435-9941**

## **For additional information:**

County information - Public Safety web pages at:

<http://www.co.okaloosa.fl.us/ps/emergency-management>

- Stay tuned to local radio stations



- Federal, state & county info
- Pet information
- Weather resources
- Non-government agencies
- Hurricane conditions
- Evacuation routes
- Preparedness information
- Emergency management newsletters



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**For Additional Questions  
Please contact the PA Office at  
850-884-7196**



# **Office of the Staff Judge Advocate**

## **1st Special Operations Wing**

*Any Time...Any Place*



# ***Natural Disaster Claims Processing***

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- People living in base housing can file with the Air Force Claims Service Center
  - <https://claims.jag.af.mil/>
- File with renters, homeowners, or vehicle insurance first
- May file for deductible- but no guarantee of reimbursement





# ***What is Covered?***

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- **Personal property including food spoilage, vehicle damage; standard depreciation is applied; payment limitations on certain items**
- **Claimants must first file with private insurer unless damage is less than deductible**
- **Claimant must itemize/breakdown food loss**
- **Partial payments may be authorized**
- **Request funding as required**



# ***Pre-disaster Preparation Tips***

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- **Power outages:** Set refrigerators on highest setting
- **Floods:** Avoid parking or driving in low-lying areas and elevate items from floor in residence
- **Shelters:** open to off base personnel, but primarily for on-base; damages are not incident to service unless they were ordered there



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# Questions for Legal?

E-mail **[1SOW.CVLAW@us.af.mil](mailto:1SOW.CVLAW@us.af.mil)**



**EXCHANGE**



# ***Exchange***

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- **Hours of Operation**
    - **Exchange facilities follow Installation directives regarding closures**
    - **Facilities will close one hour after notification of Installation closure**
      - **Exception: Hurlburt Express, 2.5 hours after notification of installation closure**
    - **Reopening based on associate availability, Express will be first to reopen**
  - **Fuel availability will determine if rationing is implemented**
    - **Will be determined by Command/Exchange leadership**
  - **Exchange Disaster Support Team**
    - **Provides immediate support for stores**
    - **Merchandise shipped within 24 hours**
    - **Water, batteries, generators, etc. are prioritized to impacted locations**
-





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# Mayroad Hurlburt Housing

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## ***Q&A – Residents Residing in Hurlburt Housing***

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**Q: Who will notify the residents if Hurlburt has a mandatory evacuation?**

**A: Residents will be notified through Hurlburt Leadership. Additionally, Mayroad partners with the MHO, MSG, CE and Wing Leadership to ensure all pertinent emergency information is shared with residents.**

**Q: Do I need to purchase Renters Insurance?**

**A: At this time, it is not mandatory, but this will change in the near future! Mayroad highly encourages residents to carry renters' insurance. Mayroad has insurance coverage for the homes themselves but does not cover the content inside the home. Please be advised that once an imminent threat, or named storm is declared in your area, insurance companies can no longer update or issue insurance policies. This goes for renters, auto and homeowners' insurance.**



## ***Q&A – Residents Residing in Hurlburt Housing Continued***

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**Q: Where can I put my pets if I can't take them with me?**

**A: You must take your pets with you! Many hotels in the area will accept pets during special circumstances. We suggest calling around and making a list for future reference. Check out [www.petswelcome.com](http://www.petswelcome.com).**

**Q: Will I still be paying BAH if my home becomes uninhabitable?**

**A: No. If your home becomes uninhabitable, we will not receive BAH.**



# ***Q&A – Residents Residing in Hurlburt Housing***

## ***Continued***

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**Q: What are steps I need to take to protect my belongings?**

**A: All outside items should be put away and secured. We recommend all large items such as trampolines, picnic tables, etc. be turned over and secured and smaller items placed in outside storage or inside the home.**

**Q: My spouse is deployed, and I cannot move any belongings myself. What do I do?**

**A: If unable to properly secure outdoor items, you should work thorough the service member's First Sergeant. Our maintenance team tries to help where they can, but their first priority is to complete the safety checklists established to prepare our community for the actual event/storm.**



# Preparing for the Storm

MAYROAD

## Storm Preparedness

High Winds and Heavy Rainfall Expected



### PREPARE FOR THE STORM

- Water
- Non-perishable food
- Non-electric can opener
- First aid kit, medicines and prescription
- Toiletries and hygiene items
- Flashlights and batteries
- Cash (banks and ATMs may not be open)
- Pet care items

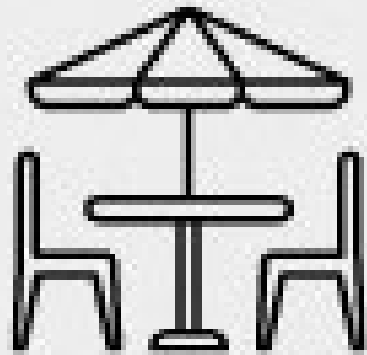


We recommend that you fill your car's tank with fuel and charge your electronic devices



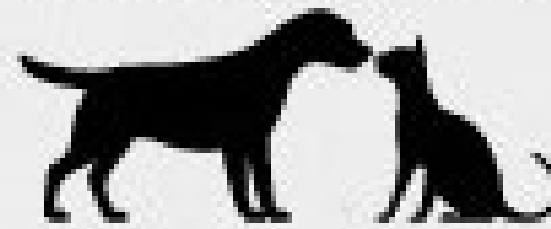


## PREPARE YOUR HOME



Immediately secure all outdoor items such as trampolines, trash cans, grills, furniture, basketball hoops and toys.

Remove trampoline safety fencing and flip trampoline upside down and secure.



Bring all pets indoors!

Raise items in the garage off the floor. With high volumes of wind and rain, garage floors can take on water.



Mayroad pledges to be here for you as the storm approaches and through the duration of the storm. Rest assured we will work to repair any damage and resume normal operations as soon as possible once the storm has passed.

*Thank you and be safe,  
The Mayroad Hurlburt Team*



# HURCON Level 1-5 Flyers - Mayroad

MAYROAD

Hurricane Preparedness

HURLBURT FIELD



## HURCON 1

DESTRUCTIVE WINDS ARE IMMINENT WITHIN 12 HOURS

The installation commander has determined we are in HURCON 1. The hurricane is imminent and destructive winds are anticipated within the next 12 hours.

THE MAYROAD COMMUNITY OFFICE IS NOW CLOSED AND WILL REOPEN WHEN IT IS SAFE TO DO SO.

If you evacuate or plan on leaving your home, call the office to let us know and please take your pets with you when you leave the installation.

**DON'T FORGET!**



Secure all outdoor items immediately



Bring all pets indoors



DO NOT drive or play in storm water. This is extremely dangerous



Have towels ready in the unlikely event water enters your home

**STAY IN CONTACT WITH YOUR CHAIN OF COMMAND IF YOU HAVE AN EMERGENCY.**

If you need to reach a member of the Mayroad team we will be operating a centralized call center for emergencies. THE CALL CENTER MAY BE REACHED 24/7 AT 850-613-5050. We will respond to maintenance service requests when it is safe for our team to return to the installation.

Please be sure to monitor the installation's website and the Mayroad Facebook page for updates.

Mayroad pledges to be here for you as the hurricane approaches and through the duration of the storm. Rest assured that we will work to repair any damage and resume normal operations as soon as possible once the storm has passed.

Thank you and be safe,  
The Mayroad Team

MAYROAD

Hurricane Preparedness

HURLBURT FIELD



## HURCON 2

DESTRUCTIVE WINDS ARE ANTICIPATED WITHIN 24 HOURS

The installation commander has determined we are now in HURCON 2. The hurricane is approaching, and destructive winds are anticipated within the next 24 hours. Conditions can change very quickly and it's imperative that you are prepared for the impending storm.

PLEASE FOLLOW THE BELOW INSTRUCTIONS TO ENSURE YOUR SAFETY

**PREPARE YOUR HOME**



Bring all pets indoors



Immediately secure all outdoor items such as trampolines, trash cans, grills, furniture, swings, kiddie pools, basketball goals and toys.



Raise items in the garage off the floor.



Remove trampoline safety fencing and flip all trampolines upside down

Children and pets should not play in any accumulating water, especially near storm drains. Do not attempt to drive or walk to the Mayroad Community Office during the storm.

If you need to reach a member of the Mayroad team, we will be operating a centralized call center for emergencies. The call center may be reached at 850-613-5050.

**DURING THE STORM, WE ASK THAT YOU ONLY REPORT MAINTENANCE EMERGENCIES.**

An emergency includes sparking electrical lines, overflowing sewers, interior flooding and shattered glass. Power and water outages are not considered a maintenance emergency and frequently occur because of hurricanes and tropical storms.



We recommend gathering a flashlight, batteries, battery-operated radio and other necessary supplies as soon, and as safe, as possible. We recommend that you fill your car's tank with fuel and charge your electronic devices.



The base-wide broadcasting system may be used to make important announcements. For a list of shelters or for more information about the storm, check the installation's website, local radio and television stations.

Mayroad pledges to be here for you as the hurricane approaches and through the duration of the storm. Rest assured that we will work to repair any damage and resume normal operations as soon as possible once the storm has passed.

Thank you and be safe, The Mayroad Team

MAYROAD

Hurricane Preparedness

HURLBURT FIELD



## HURCON 3

DESTRUCTIVE WINDS ARE POSSIBLE WITHIN 48 HOURS

The hurricane has made significant changes and we continue to monitor its projected path. The installation commander has determined we are now in HURCON 3 and destructive winds are possible within the next 48 hours.

**PREPARE YOUR HOME**



Bring all pets indoors



Remove trampoline safety fencing and flip all trampolines upside down



Charge all electronic devices and fill your car's tank with fuel.

Immediately secure all outdoor items such as trampolines, trash cans, grills, furniture, swings, kiddie pools, basketball goals and toys.

Raise items in the garage off the floor. With high volumes of wind and rain, garage floors can take on water.

**PREPARE FOR THE STORM**

Mayroad encourages residents to purchase or gather the following items:

- Water
- Non-perishable food
- Non-electric can opener
- First aid kit, medicines and prescriptions
- Toiletries and hygiene items
- Flashlights and batteries

- Battery-operated radio
- Cash (banks and ATMs may not be open)
- Pet care items

The base-wide broadcasting system may be used to make important announcements. For a list of shelters or for more information about the storm, check the installation's website, local radio and television stations.

Mayroad pledges to be here for you as the hurricane approaches and through the duration of the storm. Rest assured that we will work to repair any damage and resume normal operations as soon as possible once the storm has passed.

Thank you and be safe,  
The Mayroad Team

MAYROAD

Hurricane Preparedness

HURLBURT FIELD



## HURCON 4

DESTRUCTIVE WINDS ARE POSSIBLE WITHIN 72 HOURS

We are closely tracking the path of the hurricane and at this point meteorologists are uncertain where or if it will make landfall. The installation commander has determined we are now in HURCON4, destructive winds are possible within the next 72 hours.

**NOW IS THE TIME TO MAKE SURE YOU HAVE EVERYTHING THAT YOU NEED**

Mayroad encourages residents to purchase or gather the following items:

- Water
- Non-perishable food
- Non-electric can opener
- First aid kit, medicines and prescriptions
- Toiletries and hygiene items
- Flashlights and batteries

- Battery-operated radio
- Cash (banks and ATMs may not be open)
- Pet care items

- Please make sure you are following your installation's website for the most up-to-date information on the hurricane's path.
- We recommend that you fill your car's tank with fuel and charge your electronic devices.

**PREPARE YOUR HOME**



Immediately secure all outdoor items such as trampolines, trash cans, grills, furniture, swings, kiddie pools, basketball goals and toys.



Bring all pets indoors.



Raise items in the garage off the floor. With high volumes of wind and rain, garage floors can take on water.



Remove trampoline safety fencing and flip all trampolines upside down.

Mayroad pledges to be here for you as the hurricane approaches and through the duration of the storm. Rest assured that we will work to repair any damage and resume normal operations as soon as possible once the storm has passed.

Thank you and be safe, The Mayroad Team

MAYROAD

Hurricane Preparedness

HURLBURT FIELD



## HURCON 5

### HURRICANE SEASON

DESTRUCTIVE WINDS ARE POSSIBLE WITHIN 96 HOURS

Dear Resident,

Please be advised that we are currently in hurricane season which runs June 1 through November 30. In advance of any specific threats, we want to make you aware of how we will support your safety and what you can do now to prepare for any future storms. The installation commander has determined we are now in HURCON5, destructive winds are possible within the next 96 hours. Mayroad continues to collaborate with our military partners to provide the best possible service to our residents and keep them informed. We will work with the Installation Commander to keep you notified about any hurricane risks and how the installation will be preparing for inclement weather.

**RESIDENTS SHOULD TAKE THESE STEPS**



Remove or secure all outdoor items including patio furniture, hanging plants, wind chimes, flags, trampolines, trash cans, grills, kiddie pools, toys, etc.



Ensure windows are properly and securely closed.



Raise items off the floor in your garage, basement and/or storage shed (this will prevent your belongings from being damaged should flooding occur).



Bring all pets indoors.



Refrigerated/frozen items may stay safe for 24 hours without electricity, but only if you keep the refrigerator door closed as much as possible. Learn more about keeping food safe during and after an emergency by visiting [www.FoodSafety.gov](http://www.FoodSafety.gov).



Fully charge all electronic devices including laptops, tablets, and cell phones. Utilize text messaging to communicate with family and friends to preserve battery life.



Fill your car with gas in the event that you are required to evacuate.



Prepare a plan for notifying family and friends about where you will be during the storm and make sure to have their contact information available in case you cannot access it on your phone or computer.



Storm water can be very dangerous. Do not walk through or play in flood waters and use extreme caution when driving during and after storms—turn around, don't drown!

**HELPFUL ITEMS TO HAVE ON HAND IN YOUR HOME:**

- Battery-operated radio
- Toiletries and hygiene items
- Flashlights and batteries
- Towels
- Health and ID credentials (insurance cards, driver's license)
- Prescriptions, medications, first aid kit
- Cash (banks and ATMs may not be open)
- Pet care items
- Bottled water (have enough water available for all family members and pets for three days)
- Non-perishable food (and a manual can opener)

**ADDITIONAL HELPFUL INFORMATION CAN BE FOUND AT THE FOLLOWING WEB SITES:**

- Renter's Insurance: <https://www.military.com/money/insurance/property-insurance/benefits-of-rental-insurance.html>
- National Hurricane Center: <http://www.nhc.noaa.gov/>
- FEMA: <http://www.fema.gov/>
- Red Cross: <http://www.redcross.org/>
- Ready: <https://www.ready.gov/factsheets/>
- The Weather Channel: <https://weather.com/>
- National Weather Service: <https://www.weather.gov/alerts/severe-weather-text-1b>

Thank you and be safe, The Mayroad Team



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**Questions for Mayroad?**  
**850-344-0220**



# AFPAAAS

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# Air Force Personnel Accountability and Assessment System

(POCs are Unit COR and UCC)

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*Any Time...Any Place*



# ***What is AFPAAAS?***

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**The U.S. Air Force Personnel Accountability and Assessment System (AFPAAAS) standardizes a method for the Air Force to account, assess, manage, and monitor the recovery process for airmen and their families affected and/or scattered by a wide-spread catastrophic event.**

**The AFPAAAS allows commanders to make strategic decisions which facilitate a return to stability.**

- **Natural or man-made disaster**
- **Catastrophic in nature**
- **Potential for widespread injury or death to Airmen and families**
- **Determined by GAOI**

Link to  
website



Where is AFPAAS on the Internet?

<https://afpaas.af.mil/>

What if I do not have access  
to the Internet?

If you are displaced from your home or office, or do not have access to a computer, you can contact someone with Internet access and ask them to use AFPAAS on your behalf. You can also access AFPAAS from any computer available to you. Alternatively, you can request assistance from local authorities and relief agencies. If you don't have Internet access, call your command representative or one of the telephone numbers below:

Air Force Personnel Readiness Cell  
1-800-435-9941

or

1 (210) 565-2020/DSN 665-2020

Number to Help Desk



AFPAAS Help Desk  
1-866-946-9183

or

1 (619) 553-8167/DSN 553-8167



U.S. AIR FORCE

If you're unable  
to access  
internet,  
contact unit  
COR, UCC, or  
AFPC to be  
accounted for





# Logging In



**AFPAAS Login Page**

**ATTENTION: All Users**  
Due to the impact that the current Pandemic has had on telework capabilities of the user population at large, the PAAS Help Desk Voice mailbox is inaccessible until further notice.

If you have technical difficulties, contact [paas@navy.mil](mailto:paas@navy.mil).

To access all features available to you, log in with your PIV/CAC.

Insert your PIV/CAC before logging in.

**LOG IN WITH YOUR PIV/CAC**

OR

Log in with limited access using your username or DoD ID and password.

Username or DoD ID

Password

**LOG IN WITH LIMITED ACCESS**

[Reset your password](#)

Technical Assistance

Members/Family Members: for assistance call AFPRC at 1-800-435-9941 or Total Force Service Center at 1-800-525-0102.

You may also send an e-mail to [paas@navy.mil](mailto:paas@navy.mil). Please include your name, phone number and PAS Code (if possible) in order for us to contact you. Please do **NOT** include SSN/DOB.

## What is AFPAAS?

Air Force Personnel Accountability and Assessment System (AFPAAS) standardizes a method for the Air Force to account, assess, manage, and monitor the recovery and reconstitution process for personnel and their families affected and/or scattered by a wide-spread catastrophic event. AFPAAS provides valuable information to all levels of the Air Force chain of command, allowing commanders to make strategic decisions which facilitate a return to stability.

AFPAAS allows Air Force Personnel to do the following:

- ☆ Report Accounting Status
- ☆ Update Contact
- ☆ Location Information
- ☆ Complete Needs Assessment
- ☆ View Reference Information


**Access with CAC**  
**or**  
**DoD ID & Password**

**For login assistance  
contact unit COR**  
**(Commanding Officer  
Representative)**

*Any Time...Any Place*



# Updating Your Profile

**AFPAAS** / Air Force Personnel Accountability and Assessment System

Section 508/Accessibility Statement

Welcome, LAST LOGIN: WE APR 7 AT 12:23 PM

Logout

My HomeSupport HelpMy InfoRosterStatus TrackerVaccinationCall CenterCommandPersonnelAccountingReportsTrainingHelpAdmin


Hawaii	San Francisco	Austin/San Antonio	Washington DC	ZULU	Berlin	Jerusalem	Iraq	Korea
April 19, 2021 9:41:07 PDT	April 19, 2021 9:41:07 PDT	April 19, 2021 11:41:07 CDT	April 19, 2021 12:41:07 EDT	April 19, 2021 16:41:07 UTC	April 19, 2021 18:41:07 CEST	April 19, 2021 19:41:07 IDT	April 19, 2021 19:41:07 AST	April 20, 2021 1:41:07 KST

Event / Exercise / Announcements

\*\*\* ANNOUNCEMENT \*\*\*

The AF Crisis Action Team(AFCAT), on behalf of the AF/A3 directs all Air and Space Force units to terminate accountability efforts for RW21 Winter Storm in the Air Force Personnel Accountability and Assessment System (AFPAAS).

Unit Commanders and Directors are to continue to use normal command channels to account for their personnel. Airmen, Guardians, and families impacted by Winter Storm Uri are to contact their installation Airman and Family Readiness Center for information on agencies and resources for assistance.



The U.S. Air Force Personnel Accountability and Assessment System (AFPAAS) standardizes a method for the Air Force to account, assess, manage, and monitor the recovery process for airmen and their families affected and/or scattered by a wide-spread catastrophic event. The AFPAAS provides valuable information to all levels of the Air Force chain of command, allowing commanders to make strategic decisions which facilitate a return to stability.

AFPAAS allows Air Force Personnel to do the following:

- ★ Account for Personnel
- ★ Search for Personnel
- ★ View/Edit Contact Location Info
- ★ Real Time & Over Time Reporting

What's New in AFPAAS

\*\*\* NEW Password Requirement \*\*\*

- New Password Requirements -

To maintain security compliance, AFPAAS has implemented new password parameters to ensure data safety.

Newly updated passwords must now meet the following complexity requirements:

- Must be a minimum of 15 characters
- Must also contain at least one of the following:
  - Uppercase Letter
  - Lowercase Letter
  - Special Character
  - Number

\*\*\* NEW Password Requirement \*\*\*

\*\*\* ATTENTION \*\*\*    \*\*\* NEW Family Member Requirement \*\*\*    \*\*\* ATTENTION \*\*\*

- Family Member EDIPI/DOD ID Updates -

A new function in the system requires the EDIPI/DOD ID when adding a Family Member to the Full Profile of Active Duty and Reservist family members. If the family member is in DEERs then they have an EDIPI/DOD ID.

Here is how a Sponsor can locate and update family EDIPI/DOD ID's in the 'My Info' tab:


- Login to AFPAAS

Update  
data  
under  
“My Info”

Any Time...Any Place



# Updating Your Profile Cont.



**AFPAAS** / Air Force Personnel Accountability and Assessment System

Section 508/Accessibility Statement

Welcome, [redacted] **Logout**

LAST LOGIN: WE APR 7 AT 12:23 PM

My HomeSupport HomeMy InfoRosterStatus TrackerVaccinationCall CenterCommandPersonnelAccountingReportsTrainingHelpAdmin

SummaryContact InformationFamily Member InfoAffiliation InformationEmergency ContactsStatus TrackerCOR ListUser Account

Air Force Family Information Summary ? Help

To see more detail for any section, use the left menu.

Contact Information

Sponsor Name: [redacted]

Home Address: [redacted]

Phones: Home: [redacted] Work: [redacted] Cell: [redacted] DSN: [redacted]

Email Addresses: Primary Email: [redacted] Secondary Email: [redacted]

Primary Affiliation: Air Force

Designation: AIR FORCE CIVILIAN EMPLOYEESCountry: USBuilding: [redacted]

Paygrade: [redacted]State/Province: FLFloor: [redacted]

Unit: [redacted]ZIP/Postal Code: [redacted]Room: [redacted]

Sub Org: CCG

Family Information

Name

Age

Update all

COR (Commanding Officers Representative)

Any Time...Any Place



**AFPAAS**

Air Force Personnel Accountability  
and Assessment System

[Section 508/Accessibility Statement](#)

Welcome, [Redacted]

LAST LOGIN: TODAY AT 9:52 AM

**Logout**

My Home Support Home **My Info** Roster Status Tracker Vaccination Call Center Command Personnel Accounting Reports Training Help Admin

Summary

Contact Information

Family Member Info

Affiliation Information

Emergency Contacts

Status Tracker

COR List

Use Account

## CORs for PAS Code

**AIR FORCE, DON CIVILIAN**

ALL – 5 CORs for PAS Code

Showing all 5, sorted A to Z by last name and first name.

**TSgt Snuffy**

Phone Number  
Email Address

**GS11 Smith**

Phone Number  
Email Address

**GS11 Jones**

Phone Number  
Email Address

**TSgt Moore**

Phone Number  
Email Address

**SSgt Peterson**

Phone Number  
Email Address


**COR (Commanding Officer  
Representative)**

*Any Time...Any Place*





# Contact Information

**AFPAAS** / Air Force Personnel Accountability and Assessment System

Section 508/Accessibility Statement

Welcome, [redacted] [Logout](#)

LAST LOGIN: TODAY AT 9:32 AM

My HomeSupport HomeMy InfoRosterStatus TrackerVaccinationCall CenterCommandPersonnelAccountingReportsTrainingHelpAdmin

SummaryContact InformationFamily Member InfoAffiliation InformationEmergency ContactsStatus TrackerCOR ListUser Account

Contact Info [Help](#)

Click the Edit button to make changes.

Personnel are responsible for maintaining accurate address and contact information in this section. Click the "Edit" button to make changes.

WOODARD, JONATHAN E (M)

Home Address:  
[redacted]

Country: USA

Home:  
[redacted]

Work: [redacted]

Cell: [redacted]

DSN: [redacted]

Primary Email: [redacted]

Secondary Email:

Verify Info as Current

Edit Contact Info

Last updated 09-18-2020 by [redacted]

Sponsor: updated 09-18-2020

DEERS Home Address and Contact Info (as of 04-02-2021)

Data below will be updated within a month with data from DMDC (pulled from DEERS and other Air Force databases).

Home Address:  
[redacted]

Country: USA

Home:  
[redacted]

Work: [redacted]

Cell:

DSN:

Primary Email: [redacted]

Secondary Email:

To login to DEERS, click here.

Work Location [Help](#)

Work Location is now on the Affiliation Information page

**Verify  
Info is  
Current  
or Edit  
Contact  
Info**



# Needs Assessment



**AFPAAS Needs**

## Assessment Survey

Personnel Readiness Center: 1-800-435-9941, 210-565-3304/DSN 665-2020

### DATA REQUIRED BY THE PRIVACY ACT OF 1974

**AUTHORITY:** 10 USC 136, Under Secretary of Defense for Personnel and Readiness; 10 USC 3013, Secretary of the Army; 10 USC 5013, Secretary of the Navy; 10 USC 8013, Secretary of the Air Force; DoD Instruction 3001.02, Personnel Accountability in Conjunction with Natural or Manmade Disasters; Air Force Instruction 10-218, Personnel Accountability in conjunction with Natural Disasters or National Emergencies; Army Regulation 500-3, US Army Continuity of Operations Program Policy and Planning.

**PRINCIPAL PURPOSE:** To accomplish personnel accountability for DoD affiliated personnel in a natural or manmade disaster or when directed by the Secretary of Defense. This system will document the individuals check-in data. The Military Departments may also collect information about Service members and their dependents for needs assessment as a result of the natural or manmade disaster. The DoD Components may also use accountability data for accountability and assessment reporting exercises.

**ROUTINE USES:** In addition to those disclosures generally permitted under 5 USC 552a(b) of the Privacy Act of 1974, these records may specifically be disclosed outside DoD as a routine use pursuant to 5 USC 552a(b)(3) as follows:

To Federal, state, or local governments during actual emergencies, exercises or continuity of operations tests for the purpose of responding to emergency situations or to allow emergency service personnel to locate the individual(s).

To Federal Emergency Management Agency to facilitate recovery efforts when natural or manmade disasters occur.

The DoD Blanket Routine Uses also apply to this system of records.

**DISCLOSURE:** Voluntary; however, failure to provide identifying information may impede processing of this application.

### Personal Information

Survey Date (month/day/year) \_\_\_\_\_

Name (Last, First, Middle): \_\_\_\_\_

SSN: \_\_\_\_\_ Date of Birth (month/day/year): \_\_\_\_\_

PAS code: \_\_\_\_\_ Command Name: \_\_\_\_\_

### Current Contact Information

Address/Hotel: \_\_\_\_\_

During real world event, a pop up will appear asking if you need assistance

**NOTE:**

If assessment isn't completed, AFPC/DPFFS will not see needs or be able to assist

*Any Time...Any Place*



Phone: \_\_\_\_\_ City, State: \_\_\_\_\_

Email: \_\_\_\_\_

Fill in the boxes that apply for you and check all applicable boxes

Not  
AffectedNot  
SureNeed  
Assistance

(Check all that apply. Please choose Not Affected if none apply!)

☐☐☐**MEDICAL** (Do you or your family need medical help?)☐ Need immediate care from a doctor or hospital☐ Need medical help or prescription drugs for a chronic illness☐ Need help making an appointment for routine needs☐ Need information only

Comments:

For additional comments use the bottom of the form.

☐☐☐**MISSING FAMILY LOCATOR** (Do you need help finding missing family members?)☐ Need urgent help finding immediate family member(s)☐ My family has been in contact with me, but I need help finding their location☐ My family member(s) has/have been in contact with me, but I need help reaching their location☐ Need information only

Comments:

For additional comments use the bottom of the form.

☐☐☐**TRANSPORTATION TO ONWARD DESTINATION** (Do you or your family need help getting to Safe Haven or Permanent Duty Station (PDS)?)☐ Need evacuation transportation to safe haven, out of the disaster area☐ Need transportation to safe haven or alternate duty location☐ Need transportation to return to my duty station☐ Need information only

Comments:

For additional comments use the bottom of the form.

Choose category  
(19 to choose from)  
and the type of  
assistance  
needed



## *Action Items*

- Set up login procedures, share with spouse or anyone that will use AFPAAS
- Update your data under “My Info” as soon as possible
- Navigate your way around AFPAAS, become familiar with it
- AFPAAS is a self-accounting and self-reporting tool
  - *Complete the assessment questionnaire if you need assistance*
- Keep squadron recall rosters/COR contact info on hand - spouse should know where to find this as well
  - *List of CORs (Commanding Officer Reps) can be found under “My Info”*
- If you're unable to access <https://AFPAAS.af.mil>, contact unit COR, UCC or AFPC for accountability and assistance



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# Tricare Information

**1 SOMDG**



# TRICARE Assistance

- If you need immediate medical assistance, call 911 or go to your nearest emergency room.
- Sign up for **email or text alerts** from TRICARE, if you receive a **disaster alert**, TRICARE will let you know if a **referral waiver** has been issued. Subscribe here:

<https://public.govdelivery.com/accounts/USMHSTMA/subscriber/new>

- TRICARE may authorize referral waivers in certain areas under a state of emergency. This means you may not need a referral to get care, and permission for early prescription refills during the referral waiver period.
- You can get care anytime during a crisis, but you may not be able to visit your regular doctor.
- During a state of emergency, keep all receipts and file any medical claims with TRICARE as soon as possible.
- For medical assistance, the **MHS Nurse Advice Line** is available 24/7 by phone, web chat, and video chat.
  - 1-800TRICARE (**800-874-2273**), option 1
  - Find an urgent care or emergency care facility
  - Receive recommendations for the most appropriate level of care
  - Express Scripts, **1-877-363-1303**, for **emergency refill procedures**

*Any Time...Any Place*



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# Emergency Family Assistance Center (EFAC)



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*Any Time...Any Place*



# Overview

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- Preparedness resources
- Recovery after the storm
- How can the EFAC help

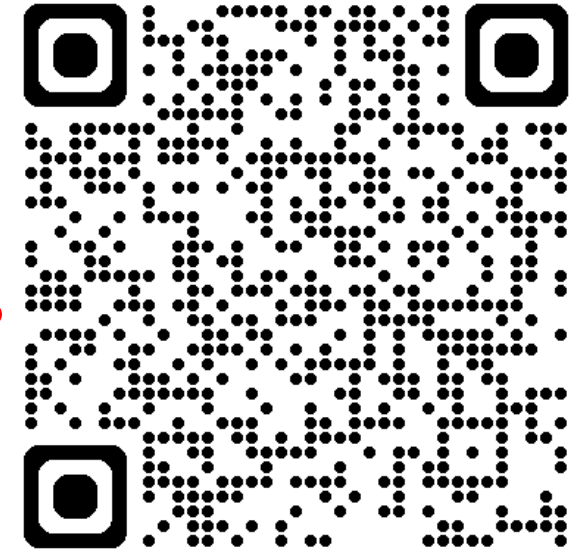




# Preparedness Resources

- Preparedness resources
  - Booklets for adults and kids
  - Emergency kit stickers
  - Pocket guides
- Two (2) 2-week tax-free windows:
  - Early June
  - Late August
  - Supplies and kits, including pet and baby items
  - Recommend at least 7 days of supplies

*Scan here for more info*





# *Recovery After the Storm*

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- **Stay informed. Call the M&FRC for immediate help:**
  - **(850) 884-5441 / 5442**
- **Check the Hurlburt Field & M&FRC Facebook Pages**
- **If you have evacuated, return home only when authorities tell you it is safe**
- **Be patient. Do not rush. If traveling, expect delays.**
- **Only enter your home once it has been deemed safe by local/base authorities**
- **Check for damage**
- **Begin an inventory on your home**
- **Let squadron and family members know you are safe**



# ***How can the EFAC help you and your family?***

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## ■ **Emergency Family Assistance Center**

- When a disaster occurs, the Installation Commander will activate an EFAC to serve as the focal point for victim and family assistance services.
- IAW DoDI 1342.22 and DAFI 36-3009, the EFAC serves as the staging area where families can obtain disaster relief, contingency information, and services.
  - EFAC services may be delivered in-person, virtual, or telephonic

## ■ **The M&FRC will be the focal point for the EFAC**

- Our primary mission is to integrate services that will address the practical and emotional needs of families affected by the disaster
- Refer emergency relief supplies and donations (food, clothing, “comfort” items, etc.)
- EFACs will be staffed, in addition to M&FRC personnel, with representatives from Mental Health, Chapel, Legal, Finance, Public Affairs, Youth Center, and American Red Cross (ARC) as the situation dictates.

